At the Crossroads of Quality, Innovation and Excellence

May 3-5, 2017

Renaissance Portsmouth–Norfolk Waterfront Hotel
Portsmouth, Virginia

CONFERENCE PROGRAM

A Professional Development Conference hosted by the Virginia Association of Community Services Boards

www.vacsb.org
Virginia Association of Community Services Boards

At the Crossroads of Quality, Innovation and Excellence

May 3-5, 2017
Renaissance Portsmouth-Norfolk
Waterfront Hotel & Conference Center
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www.vacsb.org
We’re Glad You’re Here!

Gib Sloan, VACSB Chair

On behalf of the Virginia Association of Community Services Boards, I extend to each of you a very warm welcome to the 2017 Training and Development Conference. You are part of a truly remarkable gathering of individuals. Those around you have a deep commitment to the system of care for individuals with behavioral health and developmental disability needs. If this is your first VACSB conference, I extend a special welcome and hope you will join us at future conferences.

This year’s theme, “At the Crossroads of Quality, Innovation and Excellence” reflects the importance of recognizing the numerous and exciting opportunities for system-wide development and improvement that exist and challenging ourselves to take advantage of those opportunities to the greatest extent possible. We are excited to be back in Portsmouth and are encouraged by the large number of you who have come to learn, lead and connect with your colleagues and peers!

This conference has something for everyone. From integrated care and Same Day Access to data management and peer support, the program is packed with workshops designed to assist CSBs in meeting today’s challenges.

Thank you to the VACSB Training and Development Committee, chaired by Ingrid Barber, for their outstanding work on training topics and speakers for the conference. A special thank you to the CSB/BHA staff who are presenting workshops and to staff providing support as moderators. And as always, many thanks to the VACSB staff for their hard work and dedication.

To the Sponsors and Exhibitors who support us, we appreciate you and are glad to have you with us.

Enjoy the conference – we’re glad you’re here!

Gib Sloan, VACSB Chair
• **Name Badges**
  The VACSB and the hotel request that conference attendees wear name badges during all VACSB functions for security and identification purposes.

• **Visit and thank the Exhibitors and Sponsors**
  Exhibitors and sponsors support VACSB conferences. We encourage you to visit and thank them for their participation.

• **Session Handouts on VACSB website**
  Handouts and presentations will be posted on the VACSB website as permitted and shared by the presenters. Please check with the presenter to see if the session handouts are available online before requesting additional paper handouts be printed/mailed to attendees.

• **Session Seating**
  Scheduling rooms for sessions is one of the most difficult of all conference tasks. We do our best to schedule topics, rooms, and presenters in ways to maximize conference space. There may be occasions when sessions draw many more participants than expected. In those instances, please be patient about the seating and/or consider another concurrent session. For sessions in which you are particularly interested, we strongly suggest you arrive as early as possible.

• **Go Green VACSB!**
  Please recycle nametags and other paper at the VACSB Registration Desk. Recycle bins will also be available for water bottles and cans. Let’s reduce the VACSB footprint as best we can!

• **Conference Evaluation Form**
  Please complete and return the conference evaluation form available at the registration desk.

• **Contact Hours**
  DBHDS is sponsoring contact hours for attendance at institutes, workshops and general sessions. Certificates will be available at the registration desk at the end of the day on Wednesday and Thursday. Certificates will not be available on Friday.

• **Restaurant Lists, Transportation Information**
  Information for restaurants within walking distance of the Renaissance Hotel and the Elizabeth River Ferry are posted to the conference website at www.vacsb.org/May2017.

**Welcome to Portsmouth!**
## Conference Schedule at A Glance

**Tuesday, May 2, 2017**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
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<tbody>
<tr>
<td>4:00 pm – 7:00 pm</td>
<td>Registration Open <em>(Optional Check-in)</em></td>
<td>Portsmouth Foyer</td>
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**Wednesday, May 3, 2017**

<table>
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<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
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<tbody>
<tr>
<td>8:30 am – 5:00 pm</td>
<td>Registration and Exhibits Open <em>(Breakfast on Own)</em></td>
<td>Portsmouth Foyer</td>
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<tr>
<td>10:00 am – 11:15 am</td>
<td><em>Creating Integrated Health in Virginia: The Role of Behavioral Health in Healthcare Redesign</em> by Benjamin Miller, PsyD, Director of Eugene S. Farley, Jr. Health Policy Center, University of Colorado</td>
<td>Portsmouth I-V</td>
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<tr>
<td>11:15 am – 1:15 pm</td>
<td>Buffet Luncheon and State of the State Panel Presentation</td>
<td>Portsmouth I-V</td>
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<td>- Joe Flores, Deputy Secretary, Health and Human Resources</td>
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<td>- Cindi Jones, MS, Director, DMAS</td>
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<td>- Jack Barber, MD, Interim Commissioner, DBHDS</td>
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<td>- Hughes Melton, MD, Chief Deputy Commissioner, VDH</td>
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<tr>
<td>1:30 pm – 3:00 pm</td>
<td>Conference Workshops <em>(Concurrent)</em></td>
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<tr>
<td>Room:</td>
<td>Maximizing the Skills of Behavioral Health Professionals in Primary Care</td>
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<tr>
<td>Portsmouth VI-VII</td>
<td><em>CSB Board Members: Ambassadors for Community Mental Health</em></td>
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<tr>
<td>Room:</td>
<td>Change Your Language, Change Their Lives <em>(continues after break)</em></td>
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<tr>
<td>Holley V-VII</td>
<td>Creating a Healing Environment for People with Co-occurring Conditions</td>
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<tr>
<td>Room:</td>
<td>Peer Support Services: Integrating Recovery Focused Peer Supports into Virginia’s Medicaid Program</td>
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<tr>
<td>Holley I-III</td>
<td>Managing Your Agency’s Compliance Requirements</td>
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<tr>
<td>Room:</td>
<td>Addressing Behavioral Health Disparities, Social Determination of Health</td>
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<tr>
<td>Lee</td>
<td>CCC Plus - Implementation Updates/Strategies for Helping CB Consumers Through the Transition Process</td>
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<tr>
<td>Room:</td>
<td>Conference Workshops <em>(Concurrent)</em></td>
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<tr>
<td>Portsmouth VI-VII</td>
<td>*All About YOUR Association: An Orientation to the VACSB and its Functions</td>
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<td>Room:</td>
<td>Change Your Language, Change Their Lives</td>
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<tr>
<td>Holley V-VII</td>
<td>Individualized Responses to People with Autism</td>
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<tr>
<td>Room:</td>
<td>MAT in Various Office Settings – Potential for Success, Potential for Pitfalls</td>
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<tr>
<td>Holley I-III</td>
<td>Data: You Collect it, Now What To do with IT?</td>
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<tr>
<td>Room:</td>
<td>Bridging the Gap Between Inpatient Treatment and Aftercare</td>
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<tr>
<td>Jefferson</td>
<td>CCC Plus - Impact on CB Administrative Processes</td>
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<tr>
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* Indicates session is relevant to CSB Board Members, but all are welcome

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Thursday, May 4, 2017

7:30 am – 5:00 pm  Registration and Exhibits Open  Portsmouth Foyer
8:00 am – 8:45 am  CSB/BHA Board Member Networking Breakfast – Board Member Trivia  Admiral Board Room
8:00 am – 9:00 am  Continental Breakfast and Exhibit Center  Portsmouth Foyer
9:00 am – 10:45 am  * Making Same Day Access a Reality! presented by Scott Lloyd, President, MTM Services  Portsmouth I-V
11:00 am – 12:30 pm  Conference Workshops (Concurrent)

<table>
<thead>
<tr>
<th>Room: Portsmouth VI-VII</th>
<th>Room: Madison</th>
<th>Room: Holley V-VII</th>
<th>Room: Amphitheater</th>
<th>Room: Holley I-III</th>
<th>Room: Holley IV</th>
<th>Room: Jefferson</th>
<th>Room: Lee</th>
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<tbody>
<tr>
<td>The Magic of Same Day Access: Conversations with Virginia Teams</td>
<td>* 5 Secrets Revealed: Straight Talk on Major Topics of Interest to CSBs</td>
<td>Creating Positivity at Work and At Home</td>
<td>Supporting Individuals with ASD and other Developmental Disabilities from Eligibility to Non-Traditional Support</td>
<td>Trauma Informed Treatment Approach - The Body Holds the Memories: EMDR Basics</td>
<td>The Age of Dementia: Recognizing Dementia in Crisis Situations and Innovations in Care</td>
<td>Elements of a Community Approach to Suicide Prevention</td>
<td>Using Data to Demonstrate Community Need and Community Value</td>
</tr>
</tbody>
</table>

* Indicates session is relevant to CSB Board Members, but all are welcome

12:30 pm – 2:15 pm  Luncheon and Presentation  Portsmouth I-V
    * Keeping Balance & Perspective Amidst (Hurricane-Strength) Winds of Change, by Chuck Hansen, Speaker & Writer
2:30 pm – 5:00 pm  Executive Directors Forum, Councils and QL Subcommittee Meetings

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<thead>
<tr>
<th>Room: Portsmouth VI-VIII</th>
<th>Room: Holley IV</th>
<th>Room: Amphitheater</th>
<th>Room: Holley I-III</th>
<th>Room: Lee</th>
<th>Room: Jefferson</th>
<th>Room: Commodore</th>
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<tr>
<td>Executive Directors Forum</td>
<td>Mental Health &amp; Substance Use Disorders Services Council</td>
<td>Developmental Services Council</td>
<td>Child/Family Services Council</td>
<td>Emergency Services Council</td>
<td>Prevention Services Council</td>
<td>Quality Leadership Subcommittee</td>
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3:45 pm – 4:00 pm  Refreshment Break and Exhibit Center  Portsmouth Foyer
5:00 pm – 6:00 pm  Networking Reception (Cash bar with complimentary non-alcoholic drinks and heavy hors d’oeuvres)  Admiral Boardroom

Friday, May 5, 2017

8:00 am – 11:00 am  Registration Open  Portsmouth Foyer
8:00 am – 9:00 am  Buffet Breakfast  Portsmouth Foyer
9:00 am  VACSB Business Meeting/Board of Directors Combined Meeting  Portsmouth I-V
### Exhibits and Sponsors – May 2017

VACSB conferences offer a display area showcasing organizations serving the behavioral health and developmental services industry. Be sure to stop by and see every exhibitor at the conference! Many exhibitors will be participating in door prize drawings during the conference, so be sure they have your contact information!

<table>
<thead>
<tr>
<th>Exhibitor Name</th>
<th>Contact Information</th>
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<tbody>
<tr>
<td>Alkermes/Aristada</td>
<td>Mary Nelson</td>
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<td><a href="http://www.aristada.com">www.aristada.com</a></td>
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<tr>
<td>Alkermes/Vivitrol</td>
<td>Kelly Beal</td>
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<td><a href="http://www.vivitrol.com">www.vivitrol.com</a></td>
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<tr>
<td>Butler Human Services Furniture</td>
<td>Jere O'Brien</td>
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<td><a href="http://www.butlerhumanservices.com">www.butlerhumanservices.com</a></td>
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<tr>
<td>CapGrow Partners</td>
<td>Rodrigo Fernandez</td>
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<td><a href="http://www.capgrowpartners.com">www.capgrowpartners.com</a></td>
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<tr>
<td>* Credible Behavioral Health Software</td>
<td>Michelle Montowski</td>
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<td><a href="http://www.credibleinc.com">www.credibleinc.com</a></td>
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<tr>
<td>* Conference Silver Sponsor!</td>
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<tr>
<td>DBHDS</td>
<td>Michael Olsen</td>
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<td><a href="http://www.dbhds.virginia.gov">www.dbhds.virginia.gov</a></td>
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<tr>
<td>Enterprise Fleet Management</td>
<td>Sean Jimenez</td>
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<td><a href="http://www.efleets.com">www.efleets.com</a></td>
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<td>Genoa, a QoL Healthcare Company</td>
<td>Betsy Blackwell</td>
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<td><a href="http://www.genoa-qol.com">www.genoa-qol.com</a></td>
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<td>Grafton Integrated Health Network</td>
<td>Rob Johnson</td>
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<td><a href="http://www.grafton.org">www.grafton.org</a></td>
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<tr>
<td>Jackson-Feild Behavioral Health Services</td>
<td>Nancy Philpy</td>
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<td><a href="http://www.jacksonfeild.org">www.jacksonfeild.org</a></td>
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<td>Janssen, Johnson &amp; Johnson</td>
<td>Courtney Boone</td>
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<td><a href="http://www.jnj.com">www.jnj.com</a></td>
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<td>Lauris Technologies, LLC</td>
<td>David Lewis</td>
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<td>Laurisonline.com</td>
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<td>Life Center of Galax</td>
<td>Pearl Breeden</td>
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<td><a href="http://www.galaxrecovery.com">http://www.galaxrecovery.com</a></td>
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<td>Mental Health America of Virginia</td>
<td>Bruce Cruser</td>
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<td><a href="http://www.mhav.org">www.mhav.org</a></td>
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<td>New Hope Treatment Centers</td>
<td>Vassanthi Griffis</td>
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<td><a href="http://www.newhopetreatment.com">www.newhopetreatment.com</a></td>
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<td>NOVA Payee Services Inc.</td>
<td>Michael Benz</td>
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<td><a href="http://www.novapayeeservices.com">www.novapayeeservices.com</a></td>
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<td>Rural Health Telecom</td>
<td>Chris Morgan</td>
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<td><a href="http://www.telequality.com">www.telequality.com</a></td>
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<td>Sparkrock</td>
<td>Mark Knill</td>
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<td><a href="http://www.sparkrock.com">www.sparkrock.com</a></td>
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<td>St. Mary’s Home</td>
<td>Kathy Brobst</td>
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<td><a href="http://www.saintmaryshome.org">www.saintmaryshome.org</a></td>
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<td>Stetson School</td>
<td>Pete Gow</td>
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<td>The Change Companies</td>
<td>Bill Calhoun</td>
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<td>Welligent, Inc.</td>
<td>Aprielle Barclift</td>
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<td><a href="http://www.welligent.com">www.welligent.com</a></td>
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<tr>
<td>Westwood Pharmacy</td>
<td>Hunter Hoggatt</td>
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<td>westwoodpharmacy.com</td>
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### Conference Schedule

**Wednesday, May 3, 2017**

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<tr>
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<td>- Benjamin Miller, PsyD, Director of Eugene S. Farley, Jr. Health Policy Center, University of Colorado</td>
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<td>Fragmentation in healthcare leads to higher costs, poorer outcomes, and a less than desirable experience for patients and families. To achieve our goal of population health, fragmentation must be addressed. However, in most of these discussions mental health and substance use is left out of the equation. For Virginia to truly achieve the goals of population health, the Commonwealth must think strategically on how best to integrate mental health and substance use into larger efforts on healthcare.</td>
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<td><strong>Objectives:</strong></td>
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<td></td>
<td>• Understand the challenges with providing and sustaining mental health services within the traditional fee for service model</td>
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<td>• Understand the major alternative payment models that may be a part of payment reform</td>
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<td>• Be able to describe potential pros and cons of various alternative payment models with regards to the delivery of behavioral health services, especially within medical settings such as primary care</td>
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<tr>
<td>11:15 am – 1:15 pm</td>
<td>Buffet Luncheon</td>
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<td>Conference Workshops (Concurrent)</td>
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<td>Maximizing the Skills of Behavioral Health Professionals in Primary Care Room: Portsmouth VI-VII</td>
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<td>- Benjamin Miller, PsyD, Director of Eugene S. Farley, Jr. Health Policy Center, University of Colorado</td>
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<td>- Stephanie Kirchner, MSPH, RD, Practice Transformation Program Manager for the Department of Family Medicine, Univ. of Colorado</td>
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<td>A significant barrier identified by clinicians, both behavioral health and primary care, working towards integrating care is understanding the unique skillset of behavioral health providers and how it complements work within the primary care setting. Common questions from primary care providers include:</td>
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<td>• What does a behavioral health professional provide for my patients that is different from what I already do?</td>
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<td>• How do I bring my behavioral health professional into conversations with my patients?</td>
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<td>• How can we arrange the physical space in our practice to be conducive to warm hand-offs and shared patient visits?</td>
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<td>• What is the best way to document and share notes between behavioral health and primary care providers?</td>
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<td>This session will describe eight core competencies of behavioral health providers derived from a multi-stakeholder process in Colorado that help bring some of these questions to light and share best practices to overcome some of these challenges.</td>
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<td><strong>Objectives:</strong></td>
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<td></td>
<td>• Understand the core competencies of an integrated behavioral health professional</td>
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<td>• Understand how to leverage those competencies to complement the care of patients in primary care settings</td>
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<td>• Operationalize workflow and space considerations to maximize the unique skill sets of both medical and behavioral health team members and optimize care</td>
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<td>*CSB Board Members: Ambassadors for Community Mental Health Room: Madison</td>
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<td></td>
<td>- Becky Bowers-Lanier, E.D., MPH, VACSB Legislative Consultant and President of B2L Consulting</td>
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<td>CSB Board Members play unique roles in telling the CSB story to policymakers, local and state decision makers, and community and business members. Board members bring a wealth of background experiences to their board roles, and along with their CSB executive director, provide the leadership in community service board integration with other health and human services organizations in the community. This session will review the advocacy role of the board member (using StepVA as an example), describe a timeline for advocacy activities in the community, and affirm the value of the CSB board in developing and evaluating CSB policies.</td>
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<td><strong>Objectives:</strong></td>
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<td>• Describe the components of StepVA from the perspective of a CSB Board Member</td>
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<td>• Identify key activities throughout the annual advocacy cycle that highlight the work of the CSB</td>
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<td></td>
<td>• Discuss the complementary role of the CSB Board Member with the CSB Executive Director</td>
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<td>* Indicates session is relevant to CSB Board Members, but all are welcome</td>
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<td></td>
<td>Change Your Language, Change Their Lives Room: Holley V-VII</td>
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<td></td>
<td>- Dr. Amy Fortney Parks, LCP</td>
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<td>Neuroscience discoveries have revolutionized our understanding of how the brains of our children learn and grow. In particular, brain research reveals how the specific language used by adults who teach, mentor, counsel and parent youth has a much more profound effect on their development than previously realized. Walk away with a new way of talking to youth that builds resilience, promotes intrinsic motivation, enhances cognitive stimulation and creates kaleidoscope thinkers. What you say matters, more than you ever knew!</td>
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<td><strong>Objectives:</strong></td>
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<td></td>
<td>• Participants will be introduced to the rapidly emerging research on how the adolescent brain is built and how it works</td>
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<td>• Participants will identify how the adolescent brain is significantly different than the adult brain and the child brain</td>
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<td>• Participants will learn words that tune adolescents into listening</td>
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</table>
- Participants will learn to develop the right mindset in their adolescent consumers. They will learn the two types of Mindsets: Fixed Mindset and Growth Mindset. Participants will learn how to give directions, commands and feedback to adolescents that promote adolescent use of executive function skills rather than motivating adolescent behavior through fear, threat or consequence.
- Participants will understand the memory hierarchy in the brain and how to utilize critical questions to improve memory.
- Participants will learn the "Technical Side of Hope" and how to adapt their language to include adolescent affirmation, prediction of positive outcomes, and vision of a personalized compelling future that empowers adolescents with Hope.
- Participants will be exposed to a powerful 3-step process that significantly improves the young brain’s ability to respond to adult requests for changed behavior.
- Participants will understand self-talk.

*Note: This session continues after the refreshment break.*

*Co-sponsored by DBHDS Office of Child and Family Services and provides 3 CEUs/Cat 1 Social Work. Please be sure to sign-in when you arrive for the session.*

<table>
<thead>
<tr>
<th>Objectives:</th>
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<tbody>
<tr>
<td>Learning a framework for developing services for people with co-occurring conditions</td>
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<tr>
<td>What we need to learn from those skilled in supporting people with behavioral health or other issue</td>
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<tr>
<td>Practical application of the framework to develop services</td>
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</tbody>
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<thead>
<tr>
<th>Medicaid Program</th>
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<tbody>
<tr>
<td>This Peer Support Services presentation will cover:</td>
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<tr>
<td>Authority and Purpose</td>
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<td>Targeted Settings and Populations</td>
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<td>CMS Guidance</td>
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<td>Medical Necessity Criteria</td>
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<td>Covered Services</td>
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<tr>
<td>Documentation of Required Activities</td>
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<tr>
<td>Limitations</td>
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</table>

| Notice: The program requirements that will be presented are based on DMAS’ proposed regulations that are under development. Please be advised that some of what is presented is subject to change following a review of the proposed regulations by Office of the Attorney General (OAG) and following the public comment period. Information regarding the implementation of Peer Support Services will be posted and regularly updated on the DMAS website. |

<table>
<thead>
<tr>
<th>Managing Your Agency’s Compliance Requirements</th>
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<tbody>
<tr>
<td>Develop a basic understanding of how EHR tools can assist in monitoring clinical compliance requirements;</td>
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<td>Discuss the importance of understanding how information is entered into an EHR affects the ability to meaningfully utilize available tools;</td>
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<tr>
<td>Discuss ways EHR tools can be used to facilitate investigations</td>
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<tr>
<th>Addressing Behavioral Health Disparities, Social Determination of Health</th>
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<tr>
<td>Understand the working definition of healthcare disparities</td>
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<tr>
<td>Be able to explore the use of adaptive leadership in addressing health disparities</td>
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<tr>
<th>CCC Plus - Implementation Updates/Strategies for Helping CSB Consumers Through the Transition Process</th>
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<tr>
<td>This presentation will focus on assisting the CSBs to further identify and refine the strategies that CSB Case Managers can use in outreaching and assisting the consumers through the CCC Plus implementation phase. The presenter will review the revised timelines and specific approaches to use with each of the CSB CCC Plus target populations. The presentation will also include lessons learned from the current CCC program, and recommendations on how the CSBs can utilize this information to ensure that the transition to CCC Plus occurs as smoothly as possible.</td>
</tr>
</tbody>
</table>
Objectives:
- To assist the CSBs to be able to clearly delineate which consumers will be included in each of the CCC Plus target subpopulations, their corresponding start dates, and the type of insurance organization that the CSB Case Managers will be working with to coordinate services.
- To assist the CSBs in designing strategies to assist each of the different CCC+ consumer populations to successfully transition to CCC Plus

<table>
<thead>
<tr>
<th>Time</th>
<th>Workshop Title</th>
<th>Room</th>
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<tr>
<td>3:00 pm – 5:00 pm</td>
<td>Conference Workshops (Concurrent)</td>
<td>Portsmouth Foyer</td>
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<tr>
<td>3:30 pm – 5:00 pm</td>
<td>Mental Health &amp; Financing: What You Need to Know About Payment Reform</td>
<td>Portsmouth VI-VII</td>
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<td>All About YOUR Association: An Orientation to the VACSB and its Functions</td>
<td>Madison</td>
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<td>Individualized Responses to People with Autism</td>
<td>Amphitheater</td>
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<td>Bridging the Gap Between Inpatient Treatment and Aftercare</td>
<td>Jefferson</td>
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<td>Data: You Collect it, Now What To do with IT?</td>
<td>Lee</td>
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**Mental Health & Financing: What You Need to Know About Payment Reform**
- Benjamin Miller, PsyD, Director, Eugene S. Farley, Jr. Health Policy Center at the University of Colorado School of Medicine
- Kaelle Ross, MA, Eugene S. Farley, Jr. Health Policy Center at the University of Colorado School of Medicine

Financial sustainability is one of the major barriers to the provision of high quality mental health services. Many individuals, regardless of insurance status have incredible difficulty accessing affordable mental health services. Many private mental health clinicians have moved to self-pay business models to achieve financial sustainability, leaving many patients without needed services as they struggle to find a mental health provider, who will accept their insurance. This workshop will provide an overview of the traditional payment model, fee for service (FFS), and the challenges mental health clinicians face regarding providing whole-person care within this payment model. Additionally, this workshop will give participants an understanding of alternatives to the traditional FFS model, including modified FFS, pay for performance, bundled payments, global payments, and block grants. Pros and cons of each type of alternative will be explored with an emphasis on how these models impact delivery of mental health services particularly within medical settings.

Objectives:
- Understand the challenges to providing and sustaining mental health services within the traditional fee for service model
- Understand the major alternative payment models that may be a part of payment reform
- Be able to describe potential pros and cons of various alternative payment models with regards to delivery of mental health services, especially within medical settings such as primary care

**All About YOUR Association: An Orientation to the VACSB and its Functions**
- Jennifer M. Faison, MA, Executive Director, VACSB

This workshop, designed for CSB Board Members, will provide insight into the history and organizational structure of the VACSB as well as its support and advocacy roles.

Objective:
- CSB Board Members will understand the history, organizational structure, support and advocacy functions of the VACSB

*Indicates session is relevant to CSB Board Members, but all are welcome*

**Individualized Responses to People with Autism**
- Michael Smull, Senior Partner, Support Development Associates

When asked to support people with autism we need to be prepared to develop services around each person. We say that we do that for everyone but we often are determining which "package" of existing services works best. In this session, attendees will learn about an approach to learning about each person and how to think about connecting them to services that will best support them.

Objectives:
- Learning a framework for developing services for people with autism
- How to learn what people already know
- Practical applications of the learning

**Bridging the Gap Between Inpatient Treatment and Aftercare**
- Terrelle Stewart, LMHP-R, CP, Enhanced Crisis Services Manager, District 19 CSB

The time between discharge from inpatient mental health treatment and aftercare appointments has been deemed a gap that more often is not always filled for the individuals that we serve. To bridge this gap, Anthem Healthcare and District 19 Community Services Board enacted the Bridge Program in January 2016. The primary function of the Bridge program is to meet with an individual before they leave the hospital to review their discharge plan, discuss medication management, identify barriers to treatment, review additional service needs and/or recommendations, make referrals or request for healthcare needs, and allow for the member to discuss their stay and any other areas of concern. There is also a plus piece to this program that follows consumers for up to 30 days’ post discharge. The goal of this program is to provide individuals with the resources and support needed to successfully complete their aftercare goals.

Objectives:
- Understanding the difficulties individuals and their support systems face when attempting to follow up with their discharge recommendations
- Using existing community resources to reduce the likelihood of rapid readmits for inpatient care
- The importance of addressing physical and behavioral health needs post discharge from inpatient care

**Data: You Collect it, Now What To do with IT?**
- Dev Nair, PhD, Assistant Commissioner of Quality Management and Development, DBHDS
- Melissa Constantine, MPA, Quality Assurance Administrator, Chesapeake Integrated Behavioral Healthcare

Outcomes are being tied to our system. Learn more about how you can use outcomes to inform your business process and improve client care. Take a reporting requirement and turn it into an advantage.

Objectives:
- Learn why outcome measurement is vital to sustainability
- See how others are using data to gauge the impact of service delivery on individuals’ lives
- Explore the importance of utilizing your data and outcome measurement to drive business practice
MAT in Various Office Settings – Potential for Success, Potential for Pitfalls
- Mary G. McMasters, MD, DFASAM, Addictionologist, Catalyst Consulting
- S. Hughes Melton, MD, MBA, FAAPA, FABAM, Chief Deputy Commissioner, VA Department of Health
- James Reinhard, MD, Medical Director & Associate Director of Virginia Tech’s Cook Counseling Center and Psychiatrist, Cumberland Mountain CSB

This workshop offers an overview of three “models” of MAT programming, a private provider utilizing community based counseling and support resources, a private practice with counseling and support services provided on-site, and a CSB model. This workshop addresses four distinct populations struggling with opiate dependence that can be effectively treated with MAT; these populations are co-occurring mental health issues, chronic pain, chronic diseases/health issues, and pregnancy. The presenters will review current “standards of care” for prescribing practices and for required behavioral health and community supports. The presenters will also address an individual in early maintenance versus long term maintenance and related behavioral health needs; pros/cons of Suboxone vs Vivitrol; how long should an individual receive MAT; and suggestions on how to respond to community partners who do not support or understand MAT. This panel of experts, using a panel discussion format, will answer questions, provide guidance and problem solve issues/scenarios, etc.

Objectives:
- Understand terminology and pathophysiology of the disease of addiction
- Understand the evidence-based approach to treating the disease of Addiction and how this has been translated into the new Virginia Board of Medicine regulations
- Understand the issues involved in evaluating and selecting individuals who may benefit from MAT and appreciate the potential for success and for pitfalls with these challenging populations
- Understand that you are not alone and how to utilize the resources available to you
- Understand the basics of treating pregnant women misusing opioids
- Learn why the new BOM regulations on use of buprenorphine are our friend
- Become familiar with the state’s response structure to the addiction epidemic in Virginia

CCC Plus- Impact on CSB Administrative Processes
- Beth Rafferty, LCSW, VACSB Special Project Coordinator

Because of CCC Plus, the CSBs will be required to revise billing, reimbursement, credentialing, and QA processes/procedures. This workshop will present participants with an overview of the strategies that the CSBs can use to identify the various CSB target populations that will be transitioning into CCC Plus, along with the corresponding timeframes, and the internal administrative workflow processes that will need to be revised accordingly.

Objectives:
- To present an overview of the criteria that the CSBs can use to clearly identify and delineate the CSB consumer subpopulations (ABD, DE Opt Outs, etc.) that will be transitioning into CCC Plus
- To assist the CSBs to identify the administrative workflow processes that will need to be refined/developed for each of these CCC Plus subpopulations

5:00 pm – 6:00 pm Welcome Reception, complimentary wine and cheese social - sponsored by the Renaissance Hotel! 

Thursday, May 4, 2017

7:30 am – 5:00 pm Registration and Exhibits Open

Room: Portsmouth Foyer

8:00 am – 8:45 am CSB/BHA Board Member Networking Breakfast – Board Member Trivia

CSB/BHA Board Members are invited to a networking continental breakfast and participate in an entertaining Board Member trivia game. It’s all in good fun and provides an opportunity to learn and exchange ideas!

Room: Admiral Boardroom

8:00 am – 9:00 am Continental Breakfast and Exhibit Center

Room: Portsmouth Foyer

9:00 am – 10:45 am Making Same Day Access a Reality!
- Scott Lloyd, President, MTM Services

Same Day Access fits perfectly with the simple mission and vision of our company, “Working to help organizations deliver the highest quality care possible, while improving the quality of life for those delivering the care!” One of the biggest areas of challenge to successful implementation comes from management team's inability to push through the culture change required for this effort to be successful. During this presentation, we will help teams identify what leads to success vs. what leads to failures so that the teams can move in the right direction.

Objectives:
- What to expect from Same Day Access
- Mistakes to avoid in your implementation
- Why Same Day Access works!

11:00 am – 12:30 pm Conference Workshops (Concurrent)

The Magic of Same Day Access: Conversations with Virginia Teams
- Tamara Starnes, LPC, Chief Clinical Officer, Blue Ridge Behavioral Healthcare Behavioral Health
- Lisa Beitz, Division Director/Behavioral Health & Wellness, Hanover County CSB
- Ryan Banks, Clinical Services Director, Rappahannock-Rapidan CSB
- Scott Lloyd, President MTM Services, Facilitator

The panel members will discuss various stages of implementation to Same Day Access for their CSB using examples for such topics as stigma, concerns, favorite areas about the transition.

Objectives:
- Favorites Things – Focus on the benefits of the change
- Biggest Challenges – How to avoid getting stuck as a team
- Boards - Infancy of the conversation with your board, how do you focus them in on changing
- CQI - Tracking the Outcomes of the effort – How to collect a baseline

5 Secrets Revealed: Straight Talk on Major Topics of Interest to CSBs
- Jennifer M. Faison, MA, Executive Director, VACSB

This workshop, designed for CSB Board members, will provide participants with information on 5 major topics of importance to CSBs.
Objective:
• Participants will know what ARTS, CCC+, ASAM, STEP-Va, and WaMS are and be able to put them into context in the broader CSB system.

Creating Positivity at Work and At Home
- Rashida A. Jones, PsyD., LCP
This workshop will help participants understand evidenced based strategies that will enhance their client’s wellbeing and goal attainment and increase successful outcomes. The participants with learn how to implement these strategies and will have opportunities to practice skills during the workshop. The workshop will cover Employee Retention and Engagement and statistics to bolster the idea of using positive psychology principles in the workplace to reduce attrition. The workshop will also provide many practical examples of self-care techniques that can be used by everyone to decrease burnout, increase confidence, sustain healthy relationships and increase resiliency.

Objectives:
• Participants will learn research based strategies to help their clients reach successful outcomes
• Participants will learn strategies to keep their top talent engaged in work to help retention
• Participants will learn self-care techniques to reduce burnout and increase life satisfaction

Supporting Individuals with ASD and Other Developmental Disabilities from Eligibility to Non-Traditional Support
- Samuel Piñero, MPA, Waiver Operation Manager, DBHDS
- Laura Lupejiks, Service Authorization Consultant, DBHDS
- Esther Forrest-Hines, Service Authorization Consultant, DBHDS
This workshop will focus on helping SCs in compiling the VIDES for individuals with Developmental Disabilities not including Intellectual Disability, support individuals with Developmental Disabilities (both ASD and other DDs) with information about their possible support needs, and how SCs can link/coordinate waiver (and non-waiver) supports other than “traditional” supports of group homes and day supports.

Objectives:
• How to complete the VIDES and when/why is VIDES used
• Support needs of individuals with Developmental Disabilities
• Effective utilization of waiver and non-waiver community resources

Trauma Informed Treatment Approach - The Body Holds the Memories: EMDR Basics
- Sherri Walker-Thacker, LPC, LMFT, Director Outpatient Services, Horizon Behavioral Health
- Lesli Sedwick, LPC, Program Manager, Horizon Behavioral Health
This presentation will provide you with an introduction to EMDR and why it is important as an important approach in treating individuals who have experienced trauma.

Objectives:
• Basic Understanding of EMDR
• Ability to identify who would be an appropriate referral to EMDR
• Simple skills that you can practice when you return to your clients
• Suggestions for implementation in your agency/organization

Elements of a Community Approach to Suicide Prevention
- Rebecca Textor, CPS, Regional Suicide Prevention Coordinator, HPR1, Valley CSB
The presentation will outline three areas that should be addressed in your communities to decrease the suicide rate. We will hone in on environmental strategies for suicide prevention, including an introduction to lethal means safety. Expect to learn about the challenges lethal means safety education poses, and ways the Lock and Talk Virginia campaign is addressing them. The presentation will weave highlights from the American Association of Suicidology Conference through the discussion of these strategies.

Objectives:
• Learn how suicide prevention fits into the continuum of care
• Learn means safety guidelines
• Find out how to incorporate environmental suicide prevention strategies into current efforts involving community education

The Age of Dementia: Recognizing Dementia in Crisis Situations and Innovations in Care
- Devin M. Bowes, MPH, Dementia Services Coordinator, Virginia Department for Aging and Rehabilitative Services
- Dr. Sheronda Farrow, Clinical Psychologist WTCSB
- Anita Morris, Behavioral Health Home Clinical Administrator, WTCSB
- Brandon Rodgers, Clinical Administrator of Program and Service Development, Western Tidewater CSB
In this workshop, attendees will hear from the DARS Dementia Services Coordinator on Virginia’s Dementia State Plan, established in 2011, the Plan initiatives, grant funded projects, including an evidenced based program and activities to establish Virginia as a dementia-capable state. This workshop will also examine treatment alternatives for older care and the growing prevalence of dementia in the behavioral health and crisis management service arena. It will also explore how statewide, regional, and local pressures may be converging to incentivize the development of new treatment methodologies and the creation of increased capacity for community based care. One such model is a regional Behavioral Health Care Home planned for operation by the Western Tidewater Community Services Board. The model consists of a multi-disciplinary, gero-psychiatric team providing person centered treatment in a variable length of stay residential program. Of interest is the program’s emphasis on specialized medical and outpatient treatment; community integration; transition to more independent living; and sanctuary, respite care when community tenure is jeopardized or placed at heightened risk.

Objectives:
• Learn about Virginia’s Dementia State Plan including the goals, current progress, and activities initiated to establish the Commonwealth as dementia-capable
• Understand characteristics of elderly individuals who experience behavioral health conditions and cognitive / medical challenges such dementia and their experience with Community Services Board Crisis Services
• Understand what a Behavioral Health Home model of care is including integrated health and the specialized supports necessary to support a population with extensive behavioral and medical needs
• Understand the collaborative process required to serve unique treatment populations
• Understand the local, regional, and cost savings that can be achieved with effective implementation of this model
### Using Data to Demonstrate Community Need and Community Value

**Room: Lee**

Stephen Horan, Ph.D., CEO, Community Health Solutions
Sherrin Gibson, Principal, Community Health Solutions

In today's environment, it is imperative for mission-driven organizations to define and demonstrate the value they deliver to the communities they serve. In this workshop, Stephen Horan, PhD will introduce practical models and tools to help your CSB assess community needs and demonstrate value as a community service provider and partner. Participants will receive strategic instruction, a set of worksheets, and references to resources for community needs assessment and community value analysis. These resources will help you develop a plan for assessing community needs and demonstrating the community value of your organization.

**Objectives:**
- Learn efficient strategies for assessing community needs
- Learn how to use the Atlas of Behavioral Health to inform community needs assessment
- Learn how to utilize community needs assessment in defining and demonstrating the community value of your organization

### Conference Luncheon

**Room: Portsmouth I-V**

Please enjoy your lunch as soon as you are seated!

### Keeping Balance & Perspective Amidst (Hurricane-Strength) Winds of Change

- Chuck Hansen, Speaker & Writer

Technology, communications, the economy, globalization, diversification, increasing workloads, decreasing security, vanishing work-life balance, loss of perspective, the pace of change, the pace of business, the pace of life...

In these hurricane-strength winds of change, keeping up is challenging; keeping balanced is next to impossible.

In his trademark relaxed and humorous manner, award-winning speaker, author and humorist Chuck Hansen taps his own wide variety of hilarious business and life experiences and misadventures, as well as the wisdom of Henry David Thoreau, to present a funny take on change, perspective and modern life.

**Objectives:**
- Techniques for managing multiple priorities amidst limited time and abundant distractions
- Strategies for recognizing and categorizing change in a more productive and effective way
- Courses of action for dealing with change

### Group Meetings

- Executive Directors Forum – **Room: Portsmouth VI-VIII**
- Mental Health/Substance Use Disorders Services Council – **Room Holley IV**
- Developmental Services Council – **Room: Amphitheater**
- Prevention Services Council – **Room: Jefferson**
- Emergency Services Council – **Room: Lee**
- Child/Family Services Council – **Room: Holley I-III**
- Quality Leadership Subcommittee – **Commodore Boardroom**

### Networking Reception

Join your colleagues for great networking! Cash bar with complimentary soft drinks and heavy hors d'oeuvres served.

### Friday, May 5, 2017

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
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<tbody>
<tr>
<td>8:00 am – 9:00 am</td>
<td>Buffet Breakfast</td>
<td>Portsmouth Foyer</td>
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<tr>
<td>9:00 am</td>
<td>VACSB Business Meeting/Board of Directors Combined Meeting</td>
<td>Portsmouth I-V</td>
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**Reminder to get your DBHDS Contact Hour Certificates!**

Mary Clair O'Hara, with DBHDS, will provide certificates Wednesday and Thursday only!

- For attendance on Wednesday or Thursday only, single-day certificates will be available at 5:00 pm daily.

- For attendance on Wednesday AND Thursday, a combined certificate will be available 2:15-6:00 pm Thursday.
Conference Faculty
(Listed in alpha order by first name)

Amy Fortney Parks, Ph.D., brings with her over 25 years of experience working with children, adolescents and families as both an educator and psychologist. She is a passionate “BRAIN-trainer” and strives to help everyone she works with understand how their own unique brain works! Amy is the founder and Executive Director of WISE Mind Solutions, LLC and The Wise Family counseling and consulting practice in Alexandria, Virginia. She is also a certified presenter with The Upside Down Organization. Amy has a Doctorate in Educational Psychology, and has worked in private practice for nearly 10 years. Dr. Parks’s focuses include individual and group counseling, parent and educational consulting, and comprehensive psycho-educational testing. She also provides consulting services to families, parent groups, local independent schools and public systems around the country. Dr. Parks is also a native Alexandrian and the mother of four children between the ages of 17 and 25.

Angie Vardell is a Policy and Planning Specialist within the Division of Integrated Care and Behavioral Services (ICBS) at the Department of Medical Assistance Services (DMAS). Prior to transitioning to her new role at DMAS in August 2016, Angie conducted audits of Psychiatric Services and Community Mental Health and Rehabilitative Services as a mental health utilization review analyst with the Program Integrity Division at DMAS. Angie graduated from Radford University with a degree in Education and then graduated from Longwood University with a degree in Counseling. Angie has also worked with former DMAS Prior Authorization contractor, WVMI. Prior to her work for Medicaid, Angie worked as adjunct faculty with J. Sergeant Reynolds, a direct care counselor at Charter Westbrook Hospital, and as a third-grade school teacher in Charlotte County, Virginia.

Anita Morris is a Clinical Administrator with Western Tidewater Community Services Board where she has worked for the last 22 years. During her tenure at WTCBS she has served as supervisor for several agency programs such as Child and Family Services, Prevention, Marketing and Development, State Facility Discharge Planning, Hospital Liaison and NGRI Coordinator as well as Case Management Services (inclusive of Early Intervention, Intensive Care Coordination/High Fidelity Wraparound, Child and Adolescent and Adult MH). Mrs. Morris has served as a member of several community/partner organizations to include Family Assessment and Planning Teams, Community Policy Management Teams, Facility Management Committee, Smart Beginnings, HPR V CCC-P, Best Court Practices Team and Continuum of Care Council to name a few. In her current position at Western Tidewater CSB, she serves as the Clinical Administrator tasked with developing a local Behavioral Health Home that will be a pathway of transition for individuals discharging from state mental health facilities.

Ashley Harrell is a Policy and Planning Specialist within the Division of Integrated Care and Behavioral Services (ICBS) at the Department of Medical Assistance Services (DMAS). ICBS is the Division within DMAS responsible for the implementation of the Medicaid transformation of substance use disorder treatment services – Addiction and Recovery Treatment Services (ARTS). Ashley’s current role at DMAS is lead on the ARTS implementation. Prior to transitioning to the new role at DMAS in June 2016, Ashley managed the Maternal and Child Health (MCH) unit in DMAS. Ashley has worked within DMAS/MCH in several capacities since May 2005. Ashley is licensed in Clinical Social Work in Virginia as of 2002. Ashley graduated from Virginia Commonwealth University with degrees in Master’s in Social Work as well as a Bachelor’s in Social Work. Prior to her work for Medicaid, Ashley worked as a social worker in a nonprofit hospital and as a home visitor/counselor for a Virginia military installation.

Becky Bowers-Lanier is the President of B2L Consulting, LLC, specializing in consulting with health care and education non-profits on advocacy strategy and grassroots advocacy development. She has 14 years of experience as a lobbyist and advocacy consultant and 30 years of experience as a staff nurse, nurse educator, and program evaluator. She holds bachelor’s (cum laude) and master’s degrees in nursing from the University of Pennsylvania, a master’s in public health from Virginia Commonwealth University, and a doctorate in higher education from the College of William & Mary.

Becky Sterling, CPRS, QMHP, is the Director of the Office of Recovery Services for the Department of Behavioral Health & Developmental Services (DBHDS). Ms. Sterling leads the Department’s efforts to infuse the principles of recovery and resiliency into all aspects of the behavioral health service system while leading efforts to further promote and develop peer services. Prior to assuming her position at DBHDS, Ms. Sterling worked for 10 years as the Consumer Recovery Liaison for the Middle Peninsula-Northern Neck Community Services Board. Ms. Sterling has served on several advisory bodies, including Governor McAuliffe’s Taskforce on Mental Health and Safety. For the past decade, Ms. Sterling has been a tireless voice and pioneer, advocating for the acceptance of Peer-to-Peer recovery based services as integral components of Virginia’s behavioral health delivery continuum. In 2014, she was selected as “CIT Advocate of the Year”. Ms. Sterling received her B.S. in Recreation from Virginia Commonwealth University. She is also a Certified Peer Recovery Specialist, a Qualified Mental Health Professional and a former Licensed Nursing Home Administrator.

Benjamin Miller, PsyD, is an Associate Professor in the Department of Family Medicine at the University of Colorado School of Medicine where he is the Director of Eugene S. Farley, Jr. Health Policy Center. The Farley Center was created in 2014 to be a leader in conducting policy studies relevant to health and healthcare challenges, disseminating evidence to those positioned to use it in their decision-making processes related to health policy. Under Dr. Miller’s leadership, the Farley Center has worked on four main areas with states, systems, and communities: behavioral health and primary care integration, payment reform, workforce, and prevention.

Beth Rafferty, LCSW, is currently a Special Project Coordinator for VACSB. She serves as VACSB’s lead on the Managed Long Term Services and Supports (MLTSS) Project, also known as Commonwealth Coordinated Care Plus (CCC+). She retired from RBHA after 30 years with 15 of those years as the Mental Health Director.

Brandon Rodgers is the Clinical Administrator of Program and Service Development at Western Tidewater Community Services Board where he has worked for the last 12 years. During his tenure at WTCSB he has served as a member of the Child and Family Services team in several capacities including direct care school based therapeutic day treatment services provider and program manager, supervisor of child and family outpatient counseling and psychiatry services, and supervisor of substance abuse prevention services. In his current role he, along with his team, oversees the incubation of newly created programming as well as improved efficiency and productivity within existing programming to increase service capacity with level funding and/or diminishing resources. He acts as the Clinical Director for Region V Child REACH Services and serves
Cindi B. Jones, MS, has more than 30 years of public service experience with the Commonwealth of Virginia in various health care positions and has been appointed to positions by the last four Governors. She is currently the Director of the Department of Medical Assistance Services, an agency that serves more than a million Virginians. She also has worked for the Joint Legislative and Review Commission, the oversight agency of the Virginia General Assembly, established to evaluate the operations and performance of state agencies and programs. The focus of her career has been on developing, implementing, and evaluating state health and human service programs, policies, and funding mechanisms. Her current focus is on Medicaid payment and delivery reforms, including performance measurement and quality outcomes. In addition, she is currently leading an effort to transform the Medicaid funded long term services and supports delivery system, which is known as Commonwealth Coordinated Care Plus. She has both a B.S. and M.S. from Virginia Tech. She has served on the Board for the National Association of the Medicaid Directors and was a 2012 Medicaid Fellow for the Medicaid Leadership Institute. She currently serves on the Futures Board for Virginia Tech’s Gerontology Center and the Board for Virginia Health Information.

Chuck Hansen, humorist, has written two books, and for more than a decade his essays have appeared in Central Virginia publications such as Richmond Magazine, Work Magazine, Richmond Bride magazine, Welcome magazine, Family Style, Home Style and the Chesterfield Observer. As a young man, Chuck drifted through many jobs, including copier salesman, blackjack dealer, telemarketer, daycare teacher, private detective, donut maker, bouncer in a Caribbean saloon and crew on a sailboat crossing the North Atlantic. While on that sailboat, Chuck took the helm in his life and went on to earn a Master’s degree, then serve as press secretary for a congresswoman, speechwriter for a governor, and executive speechwriter with three Fortune 500 companies. Today Chuck will talk about keeping balance, perspective and humor in our fast-changing world.

Dev Nair, Ph.D., is the Assistant Commissioner of Quality Management and Development with DBHDS. Joining DBHDS last year, Dev has oversight over the Office of Licensing, Human Rights, and Quality and Risk Management and is responsible for developing and implementing a quality management program that monitors and drives performance improvement in behavioral health, forensic, and developmental services. Previously, Dev was the Director of the Division of Policy and Evaluation at the Virginia Department of Health, where he was responsible for leading the collection and analyses of epidemiological data related to chronic health conditions, cancers, maternal and infant health, and the behavioral factors related to these conditions. Prior to his work with the Commonwealth of Virginia, Dev served as the Director of Clinical Review Services at VHQC in Richmond: the Deputy Medicaid Director and Director of Clinical and Quality Operations in Georgia; a variety of positions at Magellan Health Services in Massachusetts, including Vice President of Quality Improvement, and Vice President of Clinical Services, as well as clinical psychologist for a community mental health center and a college in Massachusetts. A native of Chicago, Illinois, Dev was awarded a PhD in clinical psychology from DePaul University, and an MPH from Georgia State University.

Devin Bowers, MPH, is the Dementia Services Coordinator (DSC) for the Department for Aging and Rehabilitative Services (DARS). Mrs. Bowers coordinates services across the Commonwealth provided to persons with Alzheimer’s disease and other forms of dementia, working in conjunction with the Alzheimer’s Disease and Related Disorders Commission. Within DARS, Mrs. Bowers reviews existing programs and works with agencies to more effectively deliver services to Virginians with dementia, and identify gaps and reduce duplication in those services. Prior to assuming this position Mrs. Bowers worked with DARS coordinating Chronic Disease Self-Management Education (CDSME) and Options Counseling, and contributed to the development of the report, Dementia Care Best Practices in the Commonwealth. Mrs. Bowers is a graduate of the Master of Public Health program at George Mason University, specializing in global and community health, and the Post-Baccalaureate Graduate Certificate in Aging Studies program at Virginia Commonwealth University.

Esther Forrest Hines graduated from Virginia State University with a BS degree in Psychology and minor in Computer Information Systems. Following graduation, Esther began employment at Southside Virginia Training Center. Over the course of 17 years there, she completed the 6-week Direct Care Staff Certification and worked as a Habilitation Center Behavior Specialist, Unit Psychologist, Assistant Program Manager, QMRP/Case Manager, Residential Services Manager and Unit Director. In 2004 Esther was hired at the Department of Medical Assistance Services (DMAS) as a DD Waiver Analyst. She moved a year later to the Quality Management Review Unit and performed statewide URs/QMRs for the ID/DD/EDCC and Alzheimer’s Waivers. In 2012 Esther moved back to the DD Waiver Unit and came to DBHDS in 2013 with the transfer of the DD Waiver to DBHDS. She is currently the Service Authorization Consultant for Blue Ridge, Loudoun, Northwestern, & Rockbridge CSB’s.

Felicia H. Prescott believes in personal growth and development, and has over twenty years’ experience as an educator/trainer. She has attained the following certifications: Georgia School Counselor, Equine Assisted Psychotherapist, Community College Counselor in California, and Licensed Professional Counselor in Georgia and Virginia. Ms. Prescott uses adaptive leadership techniques and has successfully worked with collaborative coalitions. Most recently she has been selected to participate in the National Council’s Addressing Health Disparities 2016 Elite Cohort.

Gail M. Taylor, MS, is the Director of the Office of Behavioral Health Wellness for DBHDS where she provides leadership in the development and implementation of comprehensive substance abuse prevention and mental health promotion systems. She also oversees the state’s Suicide Prevention and Mental Health First Aid initiatives. Ms. Taylor is the current lead for the Prescription Drug and Heroin Overdose Prevention Initiative funded by SAMHSA. She was selected as 1 of 25 participants from across the country to be in the National Council on Behavioral Health’s 2015 “Addressing Health Disparities in Behavioral Health” Leadership Academy. Formerly, Ms. Taylor was the Substance Abuse Prevention Subject Matter Expert for the Army National Guard Bureau charged with developing a state infrastructure and partnerships to employ substance abuse prevention services to National Guard soldiers; Southeast Regional Substance Abuse Prevention Services Manager for the Substance Abuse and Mental Health Administration (SAMHSA) overseeing Strategic Prevention Framework prevention system development, system reviews and technical assistance for 11 states/territories and the District of Columbia in the Southeast region of U.S. Ms. Taylor was the Project Manager for Virginia’s SAMHSA State Incentive Grant implemented through the Virginia Governor’s Office for Substance Abuse Prevention after having served at the local level through Henrico and Hanover Community Services Boards, leading and delivering local substance abuse prevention services. Ms. Taylor graduated from Virginia Commonwealth University with a B.S. in Psychology and holds a Master’s Degree in Counselor Education from James Madison University.

Jack W. Barber, M.D., is the Medical Director and Interim Commissioner for DBHDS and Associate Clinical Professor in the University of Virginia Department of Psychiatry and Neurobehavioral Sciences. He came to the DBHDS Central Office after serving as the Director of Western State Hospital for 16 years where he is most pleased with the overhaul of the hospital treatment operation during 1999-2000 and the construction of a new, state of the art hospital that opened in 2013. He has served as a member of the Designated Consultant teams for United States Department
of Justice Settlement Agreements with the states of Kentucky and Connecticut and provided consultations to the states of California and Georgia to help them meet the requirements of such agreements. His clinical and educational interests include the application of recovery principles in inpatient psychiatric and forensic settings, treatment planning for complex individuals, and leadership within behavioral health systems.

James Reinhard, M.D., is a board-certified psychiatrist who is currently the medical director and associate director of Virginia Tech’s Cook Counseling Center. He completed a fellowship at Harvard Medical School’s Program in Psychiatry and the Law. Dr. Reinhard received his medical degree from the University of Illinois College of Medicine and completed his psychiatry residency training at Dartmouth Medical School where he later joined the faculty. He was appointed Commissioner of Virginia’s department of mental health, intellectual disabilities, and substance abuse services by Governor Mark Warner and was re-appointed by Governor Tim Kaine. He is currently an associate professor of clinical psychiatry at the Edward Via College of Osteopathic Medicine, and a psychiatrist with the Cumberland Mountain CSB providing services including MAT and tele-psychiatry.

Jennifer Faison, MA, is the Executive Director of the Virginia Association of Community Services Boards. She began working in that role in July of 2014 and has not been bored since! Jennifer worked for VACSB from August 2006 to January 2011 as its Public Policy Manager and from December 2013 to June 2014 as its Project Implementation Associate. Jennifer received her Bachelor’s from James Madison University and her Masters from Virginia Tech.

K. Joseph Flores, is the Deputy Secretary of Health and Human Resources for the Office of Governor Terence R. McAuliffe. He became Deputy Secretary of Health and Human Resources in November 2014 where he provides counsel to the Governor and the Secretary of Health and Human Resources on state and federal policy issues as well as budgetary matters. He provides guidance to state agency officials on a range of executive policy matters that include legislation, fiscal policy, reports and regulations. Joe was an analyst for the Senate Finance Committee in Virginia from 2002 through 2014, where he was responsible for the breadth of fiscal policy issues in health and human resources. As a non-partisan analyst, he was a resource to senators, agency officials, advocacy groups and the public on issues related to health care, social services, public health, behavioral health, children and adult services. Before coming to Virginia, he worked as a fiscal analyst for the Minnesota House of Representatives as well as the Texas Legislature. Joe began his career with the American Public Human Services Association. At present, Joe serves on the Executive Committee of the National Academy for State Health Policy (NASHP) and is the Chair of NASHP’s Health Care Access and Financing Committee.

Kailie Ross, MA, has been working in the field of medical psychology for approximately 10 years. Her role within the Fairley Health Policy Center includes data synthesis, conducting qualitative data analysis, and research publication and dissemination. In addition to her research expertise, she brings to the Fairley Center a real-world knowledge of behavioral health and health psychology. She has worked as a behavioral health clinician in an integrated behavioral health and primary care clinic as well as a primary care clinic integrated into a mental health center. She received her Master Degree in Clinical Health Psychology from the University of Colorado Denver and previously worked as a Research Coordinator at the University of Washington in the Department of Allergy and Infectious Disease. She is currently pursuing her PhD in clinical psychology with an emphasis in management of chronic illness and promotion of health behaviors.

Laura Lupejkis, is the Service Authorization Consultant, at DBHDS. Laura received a degree in Psychology in 1999 and began working as a Social Worker in nursing homes the first 3 years of her professional career. From there, Laura worked as a Prior Authorization Analyst for West Virginia Medical Institute (a Medicaid contractor) for 5 years reviewing health records for compliance with Medicaid State and Federal regulations for the following services: Home Health, Durable Medical Equipment, Outpatient Psychiatric services, residential treatment, therapeutic foster care, and the CSA program. Following this position, she was employed by the Department of Medical Assistance Services as a Prior Authorization Specialist, providing contract monitoring over the Medicaid contractor KePRO for the processing of all Waiver service authorizations. This position led Laura to her current employment with the Department of Behavioral Health and Developmental services as a Service Authorization Consultant for the Developmental Disability Waiver, where she has been the past six years.

Lesli Sedwick, has been licensed as a Marriage and Family Therapist and Professional Counselor since 1997. She is informed by more than 22 years of clinical experience and formal clinical training and supervision that began in 1995. Ms. Sedwick is formally trained in Trauma Focused Cognitive Behavioral Therapy (TFCBT), Dialectical Behavior Therapy (DBT), Attachment Based Family Therapy (ABFT) and Eye Movement Desensitization Reprocessing (EMDR). She has clinical experience with youth, adults, couples and families who have experienced acute and chronic trauma/adverse life events in both a public and private behavioral health setting.

Lisa Beitz, LCSW, is the Division Director of Behavioral Health and Wellness Services for Hanover Community Services Board, a role she has held since January 2011. Lisa has worked for Hanover County for 20 years, serving as the CSA Coordinator, a clinician, Clinical Supervisor, and Program Coordinator prior to her current position. Lisa has a Bachelor’s degree in Psychology, a Master’s degree in Social Work, and is Licensed as a Clinical Social Worker.

Mary McMasters, MD, is a Distinguished Fellow of the American Society of Addiction Medicine, one of four in the state of Virginia. Dr. McMasters graduated from Michigan State University’s College of Human Medicine where she was a member of AOA, the national Medical Honor Society. Dr. McMasters completed her residency in Internal Medicine at Michigan State and has additional board certification in Hospice and Palliative Care. Dr. McMasters was named to the Substance Abuse Advisory Council by Virginia Governor Terry McAuliffe. He has helped found three (3) community agencies, assisted existing agencies with the conversion from programs to supports, and helped states, regions, and counties change their structures to support self-determination. He has helped people leave institutions in the US and

Melissa Constantine, MPA, is the Quality Assurance Administrator for Chesapeake Integrated Behavioral Healthcare. She co-chairs the VACSB Quality Leadership Committee and serves on the executive committee of VACSB Data Management Committee. She received her Bachelor of Science degree, with an emphasis in community health, from Virginia Tech and her master’s degree in public administration from Old Dominion University.

Michael Smull is a Senior Partner with Support Development Associates and the founder and Chair of The Learning Community for Person Centered Practices (TLC-PCP). Michael has been working with people with disabilities for the past 40 years. His extensive experience covers nearly all aspects of developing community services. He is the co-developer of Essential Lifestyle Planning and has worked in 47 states and six countries. He has helped find three (3) community agencies, assisted existing agencies with the conversion from programs to supports, and helped states, regions, and counties change their structures to support self-determination. He has helped people leave institutions in the US and
the UK. Michael has written extensively on issues relating to supporting people with challenging behaviors, person centered planning, and the challenge of changing our system to one that will support self-determination. From 1982 through 1997 he worked at the University of Maryland. When he left in 1997 he was a Research Assistant Professor with the Department of Counseling and Personnel Services at the College Park Campus and a Clinical Assistant Professor with the Department of Pediatrics at the University of Maryland School of Medicine. Michael and Mary Lou Bourne are the co-designers of efforts to develop person centered systems. His current efforts are focused on helping organizations and systems make the needed changes in skills, practices, and policies that result in supporting people to have self-directed lives. This work is taking place in over 50 agencies and 10 states. He is the recipient of the 2006 American Association of Intellectual and Developmental Disabilities (AAIDD) service award.

Mike Forster, MBA, has a Bachelor’s Degree in Computer Science from James Madison University and a Master’s in Business Administration with a concentration in Leadership from Regent University. He has a unique 13-year background in computer systems, project management, leadership, branding, strategic planning, business development, and organizational change. He is the current Co-Chair of the VACSB Data Management Committee and represents the DMC on various statewide committees.

Nina Moskowitz, PsyD., is a Licensed Clinical Psychologist working with the Virginia Beach Department of Human Services. She earned her Bachelor’s degree from the University of Pennsylvania and her Doctoral degree in Clinical Psychology from the Virginia Consortium for Professional Psychology. She has approximately 15 years of clinical experience, working with seriously emotionally disturbed children and adolescents and their families, including working with youth dually diagnosed with mental health conditions and intellectual disabilities. Her work history includes public, not-for-profit, and for-profit private sector experiences. She joined the VB HSD’s Quality Assurance office in 2011, served as the Interim Director of Quality Assurance during a period of transition for VB HSD, and is currently the Continuous Quality Improvement division’s supervisor for the VB HSD Behavioral Health and Developmental Services divisions.

Rashida Alisha Jones, PsyD. received her B.S. in Psychology from Virginia Commonwealth University in Richmond, Virginia in 2002. She obtained her Masters and Doctorate degrees in Clinical Psychology from Regent University in 2007 and 2009 respectively. In 2012, Dr. Jones earned an Advanced Intercultural Management Certificate from the University of Notre Dame. She used that training to serve on the Diversity Council for the Virginia Department of Corrections for several years. Additionally, she has developed programs to assist ex-offenders with transitioning into the community successfully and another designed to help teachers working in urban areas enhance cultural sensitivity and applicability in teaching children of color. Dr. Jones is passionate about helping individuals, communities and corporations thrive and reach their fullest potential. Dr. Jones has conducted seminars on a variety of topics to include Black Women and Relationships, Teen pregnancy prevention, and achieving academic and personal success for college students. In recent years, she conducted several workshops on maintaining optimal wellness, developing a successful work-life balance and overviews on the DSM-5. Dr. Jones has a long history of working with forensic psychiatric populations in the Eastern Virginia area from her time working for the Department of Corrections and Eastern State Hospital. She is a Licensed Clinical Psychologist working in private practice serving children, families, adults and Veterans. Dr. Jones has also held several leadership positions with The Association of Black Psychologists and is currently a part of the National Ethics Committee.

Rebecca Textor is a certified prevention specialist employed as the Suicide Prevention Coordinator for Health Planning Region 1. The Committee she represents includes prevention specialists from eight Community Services Boards in the north and western region of Virginia. To enhance the suicide prevention efforts initially supported through the DBHDS grant funding, the Committee created the Lock and Talk Virginia campaign in 2016. Rebecca is the program coordinator for Lock and Talk activities. She has worked with prevention specialists in the VCSB system since 2008, beginning her service as a prevention coalition member in Rockbridge County, Virginia.

Ryan Banks, LPC, is the Division Director for Clinical Services at Rappahannock Rapidan Community Services. She is a Licensed Professional Counselor in Virginia and Licensed Clinical Professional Counselor in Maryland. She is an alumnus of Penn State University. Ryan has over 10 years of experience implementing evidence based therapy programs in community based settings. Prior to joining RRCSC, Ryan oversaw a Functional Family Therapy program that served four counties in Maryland, providing services as an alternative to placement for adjudicated youth. Becoming the Division Director has been a dream job as she can now implement changes on a larger scale to impact the community. One of the first systems changes Ryan tackled was Rapid Access.

Samuel Piñero, MPA, Waiver Operation Manager, graduated from Troy State University with a Masters’ degree in Public Administration in 2005. Sam has worked with individuals with developmental disabilities since 1990 starting as a Direct Support Professional in a group home for individuals with intellectual disabilities. Since then he has worked in various positions and with various groups of people with traumatic/acquired brain injury, behavioral health issues, and individuals with Autism Spectrum Disorders. Sam moved to Virginia in 2002 and worked as the Assistant Director for Residential Services at NVTG, ID Director with Southside CSB, DD Waiver Program Manager at DMAS and DBHDS and currently directs all prior authorizations for the B/FIS/CL waivers and is the business owner of the DBHDS Waiver Management System (WaMS).

Sheronda Farrow, Ph.D., is the Clinical Administrator of Crisis and Forensic Services at Western Tidewater Community Services Board (WTCSB). She earned her doctoral degree in Clinical Psychology and specializes in child and family health. Dr. Farrow has over 15 years’ experience in working with children, adolescents, and adults; providing risk assessment, crisis intervention, forensic services, and outpatient services. She provides clinical consultation services and training in Crisis Intervention for law enforcement, risk assessment and suicide intervention for clinicians, and Grief and Recovery Following Suicide within the Community. Dr. Farrow is also a trainer of Applied Suicide Intervention Skills Training and Mental Health First Aid. Past presentations include topics such as, Fundamentals of Risk Assessment, Self-Injurious Behavior in Adolescents, Exploring the Effects of Trauma in Children, Identification and Treatment of Depression, and Adolescent Mental Health Issues. Dr. Farrow’s experience includes VA Beach City Public Schools, the Department of Health and Human Services (SAMHSA), the VA Medical Center in Washington DC, community-based counseling centers, private practice, and teaching at the graduate course level.

Sherri Walker-Thacker, LPC, LMFT, is the Director of Outpatient Services at Horizon Behavioral Health. Sherri has held her LMFTP since 1997 and is informed by more than 22 years of clinical experience and formal clinical training and supervision that began in 1995. Sherri is formally trained in Trauma Focused Cognitive Behavioral Therapy (TFCBT), Dialectical Behavior Therapy (DBT), Attachment Based Family Therapy (ABFT) and Eye Movement Desensitization Reprocessing (EMDR). She has clinical experience with youth, adults, couples and families who have experienced acute and chronic trauma/adverse life events in both a public and private behavioral health setting.

Sherrina Gibson is a Principal with Community Health Solutions. Her areas of expertise include evaluation, data development, and healthcare policy issues of the Medicaid and uninsured populations and she currently leads projects in health analytics, community strategy, data
S. Hughes Melton, MD, MBA, FAAFP, FABAM, is the Chief Deputy Commissioner for the Virginia Department of Health and as a leader, healer and educator, his current mission is to protect and promote the health of all Virginians; improve internal operations and build connections with outside stakeholders to accelerate the realization of our vision that Virginia is the healthiest state in the Union. Dr. Melton has served as the Vice President of Medical Education for NE and NW Markets of Mountain States, a nonprofit, thirteen-hospital health system serving SW VA and NE TN. Dr. Melton developed robust medical education programs to address the work force shortage issues and increase the capability of the medical community to meet the needs of the region in population health. From 2012-2014 he served as the Chief Medical Officer for the Virginia facilities of Mountain States Health. In 2015 one of his teams won the President’s Quality Award, the highest quality award granted at MSHA, and he received the Servant’s Heart Award, the highest patient service award granted at Mountain States. The American Board of Addiction Medicine certified Dr. Melton in 2012 and he started HighPower, P.C., a patient centered medical clinic in Russell County, VA. HighPower, P.C. provides specialized clinical pharmacy consults and addiction treatment services and has been recognized at the state level for its innovative approach to addiction treatment. Prior to working with Mountain States, Dr. Melton co-founded C-Health, P.C. in Lebanon, Virginia. C-Health still provides full-spectrum family medicine services to over 18,000 people in rural southwest Virginia. The American Academy of Family Physicians selected Dr. Melton to be the 2011 Family Physician of the Year for C-Health’s innovative work in the primary care treatment of addiction and chronic pain, and for his leadership in recruiting health professionals to what was once considered a medically underserved county. The University of Virginia is Dr. Melton’s academic home where he earned his medical degree and completed his family medicine residency in 1996. In 2012, he returned to earn a MBA from the University of Virginia Darden School of Business. Running, biking, aviation, church activities, serving the underserved and spending time with his wife Sarah and their two daughters are his deepest passions in life.

Scott Lloyd is President of MTM Services and has been the lead consultant for all MTM’s Same Day Access projects. With 700 organizations converted in the last decade, Scott’s work has focused on helping behavioral healthcare organizations analyze their performance data to establish system wide changes that work to improve the overall quality of the services being delivered. Since the end of 2003, Scott has worked with providers in 35 states and 2 foreign countries, typically as the lead consultant and/or project manager carrying out full system conversion change efforts. Scott began his career at a large international franchise company working across the US and SE Asia, finding great success at improving face-to-face sales processes, client satisfaction, staff satisfaction and staff productivity. Scott developed an expertise in solving operational problems, retaining staff and increasing performance and service quality. After returning from Asia in 1998, Scott used his experience to help community behavioral healthcare organizations prepare for changes in their funding environments, working together with David Lloyd at MTM Services for over ten years. During this time, Scott also earned a four-year Bachelor of Science degree in business management and operations from North Carolina State University, wrote the workbook that complements David Lloyd’s How to Deliver Accountable Care, and his own book Using Data to Drive Your Service Delivery Strategies: A Toolkit for Healthcare Organizations.

Stephanie Kirchner, MSPH, RD, graduated from Miami University and completed her training as a Registered Dietitian at Massachusetts General Hospital in 1997. She worked in public health settings building community-based nutrition education programs, leading to an interest in healthcare policy, care management and quality improvement. After completing her master’s degree in public health at the University of Colorado, she began focusing on practice transformation in primary care, supporting practices in patient-centered medical home initiatives including Enhancing Practice Improving Care initiative (EPIC), PCMH Foundations and the Comprehensive Primary Care Initiative (CPCI). Currently, Stephanie acts as Practice Transformation Program Manager for the Department of Family Medicine. She collaborates with project partners and stakeholders to advance practice transformation efforts and supervise Quality Improvement Coaches across department initiatives. Her research interests include behavioral health integration, practice transformation and redesign, patient self-management support and community engagement.

Stephen Horan, PhD, is the founding CEO of Community Health Solutions (CHS). Under Steve’s leadership, CHS has helped hundreds of organizations achieve better results through effective strategy, practice, and policy. In addition, Steve has been a strategic advisor to consumer groups, nonprofit organizations, corporations, foundations, and public sector leaders. This broad perspective informs his ability to think at the system level as well as the street level, and help people bridge gaps between policy and practice.

Tamara Starnes, LPC, is the Chief Clinical Officer for Blue Ridge Behavioral Health. She received her Master’s degree in Clinical Counseling Psychology from the Citadel and is a LPC and a Certified Public Manager. She served over 15 years in public behavioral health prior to moving to Virginia in March 2015 where she joined Blue Ridge Behavioral Healthcare as Chief Clinical Officer. Her most extensive areas of knowledge include criminal justice and mental health collaborations, Critical Incident Stress Management, and providing evidence-based trauma treatment. She was named 2011 NAMI Mental Health Professional of the Year in South Carolina and was awarded a civilian Meritorious Service Medal for work with the SC National Guard. Most importantly, she is passionate about recovery and providing the best care possible to the individuals we serve.

Terrelle Stewart, MS, is the Enhanced Crisis Services Manager for District 19 Community Services Board. She received a BS in Behavioral Science from Bluefield College and completed graduate school at Liberty University with a degree in Professional Counseling. Terrelle’s experience in the mental health field spans 17 years. She has experience providing mental health services in inpatient, outpatient, school based, and correctional settings. In her current position, she manages the crisis intervention team site for South Central Virginia and D19’s community based crisis programs.

THANK YOU!!

VACSB recognizes the achievements of our conference faculty and we appreciate each of them for their support of this conference.
Virginia Association of Community Services Boards  
Mental Health and Substance Use Disorders Services Councils  

May 4, 2017  2:30 pm – 5:00 pm  Room: Holley IV

AGENDA

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<tr>
<th>I. Welcome</th>
<th>2:30 – 2:45 pm</th>
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<td>Nominations/Election of MH Co-Chair</td>
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| II. “Ask the Question Campaign – Help Us Identify and Better Serve Veterans and Their Family Members” – Sharon Snow-Killian (DBHDS Veterans Initiative) | 2:45 – 3:15 pm |

| III. Update on ARTS Implementation - Ashley Harrell, Policy and Planning Specialist with DMAS | 3:15 – 3:35 pm |

| IV. Developing a resource manual for SUD inpatient/residential programming – Candace Roney, SUD Council Co-Chair | 3:35 – 3:45 pm |

| V. Refreshment Break | 3:45 – 4:00 pm |

| VI. CCC Plus Program update – Ann Bevan and Katie Hill, DMAS | 4:00 – 4:20 pm |

| VII. Peer Specialists Updates – Cheryl Robinette | 4:20 – 4:25 pm |

| VIII. MH Services Update, Gabriella Caldwell-Miller, Regional Behavioral Health Consultant Supervisor, DBHDS | 4:25 – 4:40 pm |

| IX. SUD Services Update, Mellie Randall, Substance Use Disorder Policy Director, DBHDS | 4:40 – 5:00 pm |

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Virginia Association of Community Services Boards  
Prevention Services Council  
May 4, 2017  2:30 pm – 5:00 pm    Room: Jefferson

AGENDA

A. Welcome and Introductions
B. Office of Behavioral Health and Wellness (OBHW) Report/Update
C. VACSB Committee Reports
   1. Professional Development Committee (Cheryl Matteo-Kerney)
   2. Public Policy Committee (Jamie MacDonald and Kevin Chandler)
   3. Finance Committee (Freddie Simons)
   4. Administrative Policy Committee (Lynn McDowell and Amanda Oakes)
   5. Data Management Committee (Brandon Rogers/Kathy Reed)
D. Community Grant Updates and Opportunities
   1. CCOVA (Bonnie Favero)
   2. Community Builders Network (Freddie Simons)
   3. Other Grants and Opportunities
E. Local/State Initiatives
   1. Merchant Education/Counter Tools (Merchant education and store assessments to be completed by June 30, 2018)
   2. Partnership for Success Grant
   3. Efforts to Outcome (ETO)
   4. Needs Assessment
   5. Mental Health First Aid Trainings
      a. Train-the-Trainer (Public Safety Module)
         i. May 22-26 (Charlottesville)
         ii. June 5-9 (Hampton)
   6. Suicide Awareness Plans and Updates
   7. Region 1
   8. Region 2
   9. Region 3
   10. Region 4
   11. Region 5
F. Other Business

Future Meeting Dates:
- June 9, 2017 at 11:00 a.m. – Conference Call
- October 4 – 6, 2017 – VACSB Conference, Williamsburg Lodge
Virginia Association of Community Services Boards
Children and Family Services Council
May 4, 2017  2:30 pm – 5:00 pm  Room: Holley I-III

AGENDA

I. Introductions and Agenda Changes  2:30pm
II. “Ask the Question” campaign/enhancing Veteran data –  2:40-2:55 pm
   A. Marsha Obremski
III. DBHDS Updates  2:55-3:30 pm
   A. Janet Lung – DBHDS
   B. Noel Dianas-Hughes – DBHDS CCCA
IV. Refreshment Break  3:30-3:45 pm
V. Election of Officers for 2017-18  4:00 – 4:15 pm
   A. Vice Chair
   B. Secretary
VI. Announcements & Reports:  4:15-5:00 pm
   A. TDT Workgroup and outcomes of TDT Coalition meeting with Magellan of 3/31
   B. Public Policy Committee (Paulette Skapars/Sandy Bryant)
   C. DMC Committee (Neta Davis)
   D. Regulatory Committee (Lisa Hogge)
   E. CCC+ Steering Committee (Cathy Brown)
   F. Regional Crisis Updates – Regions I-V

Chair: Cathy Brown
Vice Chair: Lisa Hogge
Secretary: Alicia Bush

Virginia Association of Community Services Boards
Developmental Disability Services Council

May 4, 2017  2:30 pm – 5:00 pm  Room: Amphitheater

AGENDA

I. Welcome/Introductions
II. Approval of January 2017 Meeting Minutes
III. Old Business from January
IV. DMAS- CCC+ presentation
V. Challis Smith- QA CM Updates
VI. BREAK
VII. DBHDS Updates
VIII. Announcements from Stakeholders Present
Virginia Association of Community Services Boards
Emergency Services Council

May 4, 2017  2:30 pm – 5:00 pm    Room:  Lee

AGENDA

I. Welcome & Introductions
II. ECOs After Evaluation (TDO Disposition)
III. Psychiatric Bed Registry
IV. New Preadmission Screening
V. ES Conference
VI. Next ES Council Co-Chair
VII. Other Committee/Workgroup/Stakeholder Representatives:
   A. Commissioner’s Involuntary Civil Commitment Workgroup – Melanie Adkins; Skip Cummings
   B. Psychiatric Bed Registry Stakeholder’s Group – Bob Tucker
   C. Alternative Transportation Workgroup--?
VIII. VACSB Standing Committee Reports
   A. Administrative Policy – Dormant until needed
   B. Finance – Susan Coleman, Interim – Needs Representation
   C. Public Policy and Regulatory – Susan Coleman
   D. Regulatory – Rita Romano
   E. Services Development – Dormant until needed
   F. Technical Administration – Dormant until needed
   G. Data Management Committee – Bob Tucker
   H. Training and Development – Gina O’Halloran and Patricia Windsor

SAVE THE DATE!

2017 Emergency Services Conference
October 26-27, 2017
Sheraton Roanoke Hotel & Conference Center

Region III Emergency Services leaders are planning the next Emergency Services Conference!

Sponsorship and Exhibit Opportunities will be available!
Virginia Association of Community Services Boards
Executive Directors Forum

May 4, 2017    2:30 pm – 5:00 pm    Room: Portsmouth VI-VIII

AGENDA

I. Call to order and welcome – David Coe

II. Additions to the Agenda

III. DBHDS Updates – Commissioner Barber, et. al.
   A. Office of Veterans Services
   B. Office of Early Childhood Intervention
   C. State Facility Bed Census Management
   D. General Assembly Study of Behavioral Health System

IV. VACSB Reports and New Business
   A. 2018 General Assembly - Budget and Priority Development – Mary Cole
   B. Board of Pharmacy Emergency Regulations on Controlled Substance Registrations – Jennifer Faison
   C. SJ47 Subcommittee – Jennifer Faison
   D. Developmental Services Issues – David Coe/Debbie Burcham/Sandy O’Dell
      1. WaMS
      2. Transfer Protocol
      3. DD Case Management

V. DMAS Updates – David Coe/Debbie Bonniwell/Jennifer Faison
   A. CCC+ and Care Coordination
   B. Therapeutic Day Treatment
   C. ARTS Benefit

VI. Committee Updates
   A. Administrative Policy – Joe Scislowicz
   B. Public Policy – Mary Cole
   C. Regulatory – Debbie Bonniwell
   D. Service Development – Tisha Deeghan
   E. Technical Administration – Ingrid Barber
   F. Training & Development – Ivy Sager

VII. Adjourn

THANK YOU!

- CSBs for sponsoring workshop speakers and participants!
- Guest speakers for expert and dynamic presentations!
- Mary Clair O’Hara (DBHDS) for conference staff support, technical assistance and contact hours!
- DBHDS, DMAS, DARS and VDH for state agency participation and sponsorships
- Volunteer moderators and room monitors!
- Kim Artis, Portsmouth Behavioral Health, registration desk volunteer!
- Renaissance Portsmouth-Norfolk Waterfront Hotel – Wednesday Reception
Virginia Association of Community Services Boards
Combined Board of Directors and VACSB Membership Business Meeting
May 5, 2017  Renaissance Portsmouth-Norfolk Waterfront Hotel

Room: Portsmouth I-V

AGENDA

I. Call to order/Welcome
   A. Board of Directors Roll Call
   B. Membership Roll Call
II. Approval of Outcomes:
   A. Board of Directors: March 22, 2017 meeting
   B. Combined Membership Business/Board Meeting: January 18, 2017
III. Additions to the Agenda
IV. Officers Reports
   A. Chair – Gib Sloan
   B. Past Chair – Al Collins
   C. 2nd Vice Chair – David Coe
   D. Secretary/Treasurer – Karen Grizzard
V. Action Items
   A. Nominating Committee Report – Election of VACSB 2016-17 Slate of Officers and
      Acceptance of Regional Representatives as endorsed by VACSB Board of Directors – Gib Sloan
VI. VACSB Board of Directors Recognitions
VII. VACSB Updates
   A. 2018 General Assembly - Budget and Priority Development – Mary Cole
   B. Board of Pharmacy Emergency Regulations on Controlled Substance Registrations – Jennifer Faison
   C. SJ47 Subcommittee – Jennifer Faison
   D. Developmental Services Issues – David Coe/Debbie Burcham/Sandy O’Dell
      • WaMS
      • Transfer Protocol
      • DD Case Management
   E. DMAS Updates – David Coe/Debbie Bonniwell/Jennifer Faison
      • CCC+ and Care Coordination
      • Therapeutic Day Treatment
      • ARTS Benefit
VIII. Council Reports
   A. Children and Family Services Council – Cathy Brown/Lisa Hogge
   B. Developmental Services Council – Phil Caldwell/Rema McCue
   C. Emergency Services Council – Susan Coleman/Roshontia Haas/Bob Tucker
   D. Mental Health Services Council – Eric Greene/Shenee McCray
   E. Prevention Services Council – Kathy Reed/Michelle Wagaman
   F. Substance Use Disorders Services Council – Cheryl Robinette/Candace Roney
IX. Standing Committee Reports
   A. Administrative Policy Committee – Joe Scislowicz
   B. Finance Committee – Karen Grizzard
   C. Public Policy Committee – Mary Cole
   D. Regulatory Committee – Debbie Bonniwell
   E. Services Development Committee – Tisha Deeghan
   F. Technical Administration Committee – Ingrid Barber
   G. Training and Development Committee – Ivy Sager

X. Regional Reports
   A. Region I – Ingrid Barber/Sheryl Walters/Jim Sikkema
   B. Region II – Alan Wooten/Gary Ambrose/Lori Stillman
   C. Region III – Lisa Moore/Jim Bebeau/Randy Gilmer
   D. Region IV – Ivy Sager/Donald Hunter/Bill Brenzovich
   E. Region V – Mimi Sedjat/Bea Dahlen/Darryl Pirok

XI. Executive Director’s Report – Jennifer Faison

XII. Other Items/Announcements

XIII. Future Meetings
   • Next Meeting of VACSB Board of Directors: July 12, 2017 – VACSB Conference Room
   • Next VACSB Board Meeting/Business Meeting: October 6, 2017, Williamsburg Lodge

XIV. Adjourn

Thank you to our Silver Sponsor

Credible Behavioral Health Software

Contact Kay Springfield for future conference sponsorship opportunities!
Virginia Association of Community Services Boards
Combined Board of Directors/VACSB Membership Business Meeting
January 18, 2017        Hilton Richmond Downtown Hotel

Outcomes

Membership Attendance
Alexandria Dickenson           Middle Peninsula-Northern Neck Rappahannock-Rapidan  
Alleghany Highlands District 19 Mt. Rogers Southside  
Arlington Eastern Shore New River Valley Valley  
Blue Ridge Fairfax-Falls Church Rockbridge Area Virginia Beach  
Chesapeake Hampton Newport News Norfolk Western Tidewater  
Chesterfield RBHA Northwestern  
Colonial Hanover Piedmont Regional  
Region Ten Harrisonburg-Rockingham Planning District 1  
Crossroads Highlands Portsmouth  
Cumberland Mountain Horizon Prince William  
Danville-Pittsylvania Loudoun Rappahannock Area

Board Member Attendance
Gib Sloan Al Collins Eric Greene Bea Dahlen  
Ingrid Barber Randy Gilmer Debbie Bonniwell Lori Stillman  
Sheree McCray Sandy O’Dell Phil Caldwell Gary Ambrose  
Candace Roney Susan Coleman David Coe Sandy O’Dell  
Kathy Reed Cheryl Robinette William Brenzovich Karen Grizzard  
Cathy Brown Mary Cole Mark Barth Debbie Burcham

I. Call to order/Welcome/Introductions – *Gib Sloan*, Chair, called the meeting to order.
   A. VACSB Board members were asked to sign in using the sign-in sheet on the reserved tables.
   B. Membership Roll Call – *Karen Grizzard*, Secretary, confirmed a quorum was present after the roll call.

II. Approval of Outcomes:
   A. Board of Directors:  December 14, 2016
      **Outcome:** Upon motion and second, the Outcomes were unanimously approved as distributed.
   B. Membership Business/Board Meeting:  October 7, 2016
      **Outcome:** Upon motion and second, the Outcomes were unanimously approved as distributed.

III. Additions to the Agenda: There were no additions to the Agenda

IV. Officers Reports
   A. Chair – *Gib Sloan*
      Gib reminded everyone to pick up legislative bags. He thanked the VACSB staff for their work.
   B. Past Chair – *Al Collins – no report*
   C. 1st Vice Chair – *Mark Barth* provided the following comments:
      - Mark commented that he attended the budget hearings on January 4 in Richmond where 98 speakers signed up to speak. He was encouraged by the participation and what people were saying. Mark commented on the prevalence of participants wearing stickers displaying “# END THE WAIT.”
      - He went on to say that you never know if showing up makes a difference and provided the quote, “If you don’t show up to the field you can’t play in the game”.
      - Mark encouraged CSB Board Members to be strong advocates for those we serve.
   D. 2nd Vice Chair – *David Coe* provide the following report from the Executive Directors Forum meeting:
      - Commissioner Barber provided updates on legislation and budget amendments.
      - The Commissioner also shared that as of last week there were 204 people on Extraordinary Barriers List (EBL), which is challenging for each of us and the state hospitals. A discussion on how much is being spent in regions led to a discussion on State General Fund (SGF) dollars with a focus on the public authority role of CSBs about individuals who are under or uninsured.
      - Future discussions with DBHDS and VACSB leadership will be focused on issues around behavioral health as we have spent a lot of time last few years on ID/DD and Emergency Services. These tough but
necessary discussions will move into broader system issues that incorporate relationships between with DBHDS, CSBs and state facilities as well as the role of SGF dollars.

- The Forum held a discussion about WaMS (Waiver Management System). There has been a small group working on WaMS issues and how to exchange information with CSB electronic health records.
- There was also discussion on the Waiver re-design, especially around the burdens that the new system has placed on case managers as well as how CSBs can be removed from the logistics of the SIS process but maintain their role as advocates for individuals and families. DBHDS has pledged to provide written guidance for case managers and families on how emergency slots are assigned as well as how an individual might move between the Waivers as needs change. CSB Case Managers will document “a day in life of a case manager” with the goal to identify what can be deleted, what does not provide value, areas that can be streamlined, and how we can massage the way these are done. Volunteers will be needed.
- The Forum discussed requests coming from the Governor’s Council on Behavioral Health and Criminal Justice around Intercept 2.
- IAACT (Independent Assessment and Care Coordination Team) still has a need for more clarification from DMAS and Magellan, with a meeting scheduled for February 1.
- CCC Plus is also on hold. Jennifer Faison will report on this and the ARTS benefit in more detail.
- The Forum ended with intense discussion around contracting around care coordination and the need for a hard look related to CCC+ and how it relates to our current models for Enhanced Care Coordination and Targeted Case Management.

E. Secretary/Treasurer – Karen Grizzard provided the following comments:
- Karen welcomed CSB Board Members, especially those attending a VACSB conference for the first time.
- Treasurer’s Report: VACSB finances are tracking within budget.

V. VACSB Reports and New Business

A. 2017 General Assembly Update – Jennifer Faison provided the following comments:
- The Legislative Forum extensively reviewed introduced bills the previous day. She encouraged anyone with questions to send them to her to ensure we are all providing the same message to elected officials.
- Jennifer provided background on the process by which we develop our budget priorities each year. During 2016, this was accomplished in a different way as we are in the middle of a biennium and took a large pivot from our thinking when we requested biennial budget priorities. VACSB supported priorities that aligned with the STEP-Va model (formerly CCBHC), beginning with Same Day Access (SDA) as something very important to pursue this year. SDA cuts across our program areas and benefits anybody who comes into the CSB and we felt strongly that could be a priority that could be supported by multiple councils. Normally, we have a list of budget amendments (10-20) but this level of focus is appreciated as it allows us to advocate in a focused manner, while still stating the needs in the system. Funding is in the Governor’s budget for Same Day Access which we will be supporting aggressively. As you make appointments and visit with legislators, refer to the last page of the VACSB 2016 Annual Report, which outlines our 2017 priorities and weave this information into conversations where applicable.
- Member Amendments will be published on February 5 and we will make sure they are included. VACSB will also scan the budget for additional amendments put in by General Assembly members that will be of interest to us. A report will be provided to the membership including advocacy partner amendments and reports on the Governor’s budget.
- For the 2nd VACSB budget amendment, we partnered with The Arc of Virginia to find our legislative patrons. The Arc will be releasing information on those patrons. We also went with the same strategy we used last year with the DD Waiver slots in that we requested 800 slots in the Family independent support wavier to move as many people off the wait list in an efficient manner.
- The 3rd priority is supporting a Part C/Early Intervention Case Management rate, which will require a state plan amendment according to DMAS, so we will look forward to that work if we are successful with that amendment. Janet Howell agreed to sponsor the amendment on the Senate side and Riley Ingram has agreed to sponsor it on the House side.

B. Quality and Outcomes Committee Recommendations– Debbie Burcham
- David Coe reported that the final recommendations for data collection on some new outcome areas were approved during the Executive Directors Forum meeting yesterday with the only exception being that the timing could be effect the implementation.

C. Developmental Services Issues – David Coe/Debbie Burcham/Sandy O’Dell/Mary Cole
D. Request for Information from the Center for Behavioral Health and Justice – Aileen Smith

No report.

VI. DMAS Updates – Jennifer Faison

A. Children’s Residential Services/Magellan IACCT
   • At the time of this report, the process is delayed. We have had a continuing struggle with changing nature of the rules of the road with this process.
   • 19 CSBs who have at the very least expressed interest in becoming and filling that role for Magellan. Some of those 19 have signed contracts.
   • There has been a willingness on the part of DMAS and Magellan to go back through this process and examine the parts that don’t make sense and provide some relief for those specific items. Alison Jackson worked closely with some of the CSBs to try to fine tune it so it made more sense.
   • A contingent of organizations, including VML and VACo, have expressed an interest in keeping the pause button held down for 6 months but the decision rests with the Governor’s Office who must approve the final regulations.

B. CCC+
   • At the time of this meeting, this process is on hold. Through the procurement process, thirteen (13) packages were approved and seven (7) were down selected (DMAS term) to move forward with contracts. One of the 13 plans not selected protested having not been chosen, which means the whole process is put on hold and goes back under procurement rules. DMAS is not allowed to speak about the project at this point and legal delays could go in play. There is the possibility of legal issues which could cause more delay.
   • The plans that are involved in the project must sign a contract with DMAS and in turn those involved in the original CCC project, you know that is how that works. Then DMAS and the CSBs involved in project sign contracts as well. In the DMAS contract, there is a requirement for care coordination. Basically, the ratio is 1:140 and we had some concern about what that would mean. Workforce issues remain a high priority.
   • One of the plans approached CSBs for willingness to contract for care coordination role for the plan. Work is necessary to figure out to move ahead as a system because of the complicated business decisions to make as well as expectations from Case Managers. This plan also said if you cannot do it as a system, then we would not be interested in signing individual contracts. If CSBs decide to take on this role for one plan, it is likely that other plans would be interested in procuring our services as well.
   • Beth Rafferty, VACSB Consultant, has been integral in keeping the CCC projects moving ahead and producing results. She has also been involved in conversations with the plans. She will help figure out where care coordination, case management and targeted case management fit in the continuum.

C. ARTS Benefit
   • Mental Health and Substance Use Disorders Council members have been very active in monitoring the progress of this benefit.
   • Jennifer asked those when meeting with Legislators, talk about the ARTS benefit and how important it is to preserve funding in the Governor’s Budget targeted at this initiative.

VII. Council Reports

A. Children and Family Services Council – Cathy Brown provided the following comments from the Council meeting:
   • Alison Jackson, Systems of Care Director with Magellan, talked to the Council about IACCT and indicated it is in regulations awaiting the Governor’s signature, they have added the option of having an “LMHP-type” perform the assessment in addition to an LMHP.
   • Angela Valentine with the Department of Juvenile Justice and Dan Edwards with Evidence Based Associated updated the Council on the Department of Juvenile Justice transformation and community based services.
   • DBHDS has a RFA out for systems of care expansion. Five grants will be awarded and the purpose is to create five leadership entities for each region. A question and answer opportunity will be available during an upcoming conference call.

B. Developmental Services Council – Phil Caldwell provided the following comments from the Council meeting:
   • Sam Pinero brought over recently hired pre-authorization consultants and community liaisons for the Council members to meet.
• The Council heard an update on the Settlement Agreement with highlights indicating that the state is on track at 65% compliance halfway through the year. There is a focus on data and quality on the part of the Settlement Advisor and the Judge because the Commonwealth does not currently have a robust system showing that we do good work and that will be the push the next 3 years.
• DMAS reminded the Council of a public comment period coming up soon, and indicated two (2) new Medicaid memos coming out on (1) correcting some errors from the emergency regulations and (Medicaid memos override Emergency regulations) (2) outlining some of the new Waiver services that will go into effect July 1, 2017.
• DBHDS staff gave various updates on the individual family support program. Our hope that we will someday soon go to an electronic or online system. Several training updates included webinars next week for WaMS, the first of several incremental series.
• DBHDS reported on a study to look at the SIS and its relationship with national core indicator projector. When questioned for clarity, it was indicated the process is looking at claims data beginning from 2014 to compare if the SIS scores are in correlation with MTI outcomes. It was not to look at the process of the SIS and how it is used.
• Phil reminded everyone of the Arc of Virginia DD Advocacy Day on January 31 on Capitol Hill. Boxed lunches will be made available.
• Developmental Services Directors are hosting another orientation on March 20 at DBHDS.
• Conference workshop ideas were suggested for the planning committee.
• 2017-18 Officers elected are (effective July 1, 2017):
  ▪ Donna Boyce – Secretary
  ▪ Vice Chair – Shane Asby
  ▪ Chair – Christie McClannahan
• The DS Council gave a big thank you to Jo, Linda, Kay and Jennifer – VACSB staff for their work in supporting the CSBs.

C. Emergency Services Council – Susan Coleman provided the following comments from the Council meeting:
• The Council discussed pending legislation.
• The revised pre-admission screening form has not been rolled out by DBHDS and Council members remain confused about the burdensome use of the SSPI in crisis services. There are many similarities across the state in using the form and implementing the form, but billing is inconsistent, which causes concern about the impact on revenues across the state, especially if CSBs are losing revenue or perhaps doing something that could result in revenue being recalled.
• The Council will continue to monitor and discuss bills of great concern in Clearinghouse Committee meetings.

D. Mental Health Services Council/ Substance Use Disorders Services Council – Cheryl Robinette provided the following report for the combined meeting:
• Beth Rafferty provided an update on MLTSS/CCC Plus and Katie Hill and Sandy Brown from DMAS brought everyone up to date on CCC Plus.
• Council members also heard about work being done by the Virginia Department of Health by the Director of the Office of Epidemiology and Division of Disease Prevention. Dr. Laurie Forlano provided current data on the Hepatitis C, HIV, overdose death and opioid epidemic and use of naloxone in Virginia. Data about acute Hep C epidemic happening in Virginia reflects a 364% increase among individuals under the age of 30 and most those are in far Southwest Virginia, with approximately 9000 newly reported cases in 2016. Several statewide harm reduction efforts are underway to address these public crises was also discussed.
• Ashley Harrell with DMAS reviewed the ARTS access patient process for residential treatment programs. Also, the OBOT attestation packet is now ready and they are encouraging CSBs with MAT programs to consider applying for OBOT status and talked about the benefits.
• Jamie Hoyle, Executive Director with the Virginia Boards of Counseling, Psychology and Social Work, was present to field questions on the QSAP credential and supervision requirements and proposed changes effective 2017.
• Mellie Randall with DBHDS provided updates on trainings statewide to help CSBs prepare for ARTS implementation which goes live April 1, 2017. She also reported that 42 CFR has been tweaked recently and with more information required to be provided. She also asked for 2 volunteers for this year’s block grant peer review.
• Eric Greene agreed to coordinate a representative to the Regulatory Committee.
E. Prevention Services Council – Kathy Reed provided the following comments from the Council meeting:
   • The Council is monitoring bills around mental health first aid training and HB2056, taxing for vapor products.
   • There are thirteen (13) bills in support of legislating marijuana with which we have concerns.
   • The 40 CSBs Prevention departments just completed new needs assessments, which contains local information that DBHDS is using as part of state application for the CURES grant, which is essential for treating prescription and opioid addiction and is intended to address both treatment and prevention.
   • The Council will continue its strategic planning session next week.
   • CSBs are continuing with the counter tools tobacco merchant education. The state rate of tobacco use is down to 9.5% from 10.4% last year.
   • Suicide prevention efforts continue with training and awareness across the state.

VIII. Committee Reports
A. Administrative Policy Committee - Joe Scislowicz
   No report.
B. Finance Committee – Karen Grizzard
   No report.
C. Public Policy Committee – Mary Cole
   No report.
D. Regulatory Committee – Debbie Bonniwell
   • The Regulatory committee continues to meet monthly and hold monthly calls with Magellan.
   • Debbie held an initial exploratory meeting with DMAS about trying to re-establish regular meetings with them. It appears that they are open to these meetings as a mechanism to help the CSBs navigate multiple MCOs.
   • The Committee also made a presentation to DMAS about SSPI proposal and they have taken it under advisement with no feedback received to date.
E. Services Development Committee – Tisha Deeghan
   See above report on CCC+ and care coordination.
F. Technical Administration Committee – Joe Hubbard
   No report.
G. Training and Development Committee - Ingrid Barber
   • Save the date for the 2017 conference, which will be held May 3-5, 2017, at the Renaissance Portsmouth-Norfolk Waterfront Hotel. The Committee continues working to finalize presentations and speakers.

IX. Region Reports
A. Region I – Ron Branscome/Sheryl Walters/Jim Sikkema
   No report.
B. Region II – Alan Wooten/Gary Ambrose/Lori Stillman
   No report.
C. Region III – Lisa Moore/Jim Bebeau/Linda Drage/Randy Gilmer
   No report.
D. Region IV – Ivy Sager/Donald Hunter/Bill Brenzovich
   No report.
E. Region V – Mimi Sedjat/Bea Dahlén/Darryl Pirok
   • Darryl Pirok thanked VACSB staff for the excellent advocacy workshop for CSB Board Members held the previous day. He further commented that there was a consensus in the room for a name change for CSBs to something involving behavioral health and perhaps eliminating the word board from the name.
   • Region V continues with energy for current programs, as well as Mental Health First Aid and Assist training, beginning with suicide prevention and community awareness. He commented that so many people in the communities don’t know what the CSB is and that is not acceptable and the next big step in the system in preventing suicide is working hard on substance use disorders.
   • The region is looking for expansion of jail and prison programs on a prevention basis and community integration, which is already taking place. Darryl’s Board has actively recruited a board member who is a regional jail manager and they plan to increase jail services. In Virginia, there are two (2) correction systems: the jails and the prisons and they are not the same. In talking with the inmates, he treats as dental patients, they would prefer solitary confinement in prisons rather than being sent back to jail.
• In recognizing the turnover in CSB Board Members, they are actively recruiting people with great advocacy skills and with diverse backgrounds.
• There is much work in the communities to encourage the young people to return and participate in medical and social services.

X. Executive Director’s Report – Jennifer Faison
• Jennifer will provide an electronic version of her report with supporting materials.

XI. Other Items/Announcements
• On behalf of the Board, Chairman Gib Sloan extended sincere appreciation to Jennifer and staff for a tremendous conference.
• Jennifer Faison thanked everyone for their continued support. She commented that this year feels like we have turned a corner from the past two (2) years and the legislation this year is meant to be helpful rather than punitive. There is an amazing amount of funding in the budget for behavioral health and the continued commitment to the settlement agreement is encouraging.
• She went on to say that there is a brighter light shining on our system and that the conference participants have themselves to thank due to the advocacy work across communities.
• She thanked participants for all their efforts in helping us turn that corner.

XII. Future Meetings
• VACSB Board of Directors: March 22, 2017 – VACSB Office
• VACSB Business/Board Combined Meeting: May 5, 2017 Renaissance Portsmouth Hotel

XIII. Adjourn
With no further business, the meeting was adjourned.
Slate of Officers: 2017-18
(Board Approval March 22, 2017)

Chair: Gib Sloan
1st Vice Chair: Bill Brenzovich, Hanover CSB
2nd Vice Chair: Sandy O’Dell, Chair, Executive Directors Forum, Planning District 1 BHS
Secretary/Treasurer: Karen Grizzard, Henrico Area MH and Developmental Services
Past Chair: Al Collins, Rappahannock Area CSB

CSB Board Member Regional Representatives
(Board Endorsed March 22, 2017 - elected by Regions)

Region I: James Sikkema, Horizon Behavioral Health
Region II: Gary Ambrose, Fairfax-Falls Church CSB
Angelo Wider, Loudoun County CSB
Region III: Randy G. Gilmer, Planning District One Behavioral Health Services
Jane Carlson, Piedmont CSB
Region IV: Donald Hunter, District 19 CSB
Region V: Beatrice Dahlen, Hampton-Newport News CSB
Daryl Pirok, Middle Peninsula Northern Neck CSB
## VACSB Meeting Calendar
### 2017-18

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<tr>
<th>Date</th>
<th>Venue</th>
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<tbody>
<tr>
<td>July 11, 2017</td>
<td>VACSB Conference Room</td>
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<tr>
<td>October 5, 2017</td>
<td>Williamsburg Lodge</td>
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<tr>
<td>December 12, 2017</td>
<td>VACSB Conference Room</td>
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<tr>
<td>January 16, 2018</td>
<td>Richmond Hilton Downtown Hotel</td>
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<tr>
<td>March 20, 2018</td>
<td>VACSB Conference Room</td>
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<tr>
<td>May 3, 2018</td>
<td>Renaissance Portsmouth-Norfolk Waterfront Hotel</td>
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<tr>
<td>July 10, 2018</td>
<td>VACSB Conference Room</td>
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<tr>
<td>October 4, 2018</td>
<td>Hotel Roanoke &amp; Conference Center</td>
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### VACSB Conference Schedule
- **May 3-5, 2017**: Renaissance Portsmouth-Norfolk Waterfront Hotel
- **October 4-6, 2017**: Williamsburg Lodge
- **October 26-27, 2017**: ES Conference - Sheraton Roanoke & Conference Center
- **January 16-17, 2018**: Richmond Hilton Downtown Hotel
- **May 2-4, 2018**: Renaissance Portsmouth-Norfolk Waterfront Hotel
- **October 3-5, 2018**: Hotel Roanoke & Conference Center

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Meetings held in the VACSB Conference Room begin at 10:00 am.
Meetings held during conference will be published with conference Agenda.
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- Employee & Manager Self-Service Portal
- Training & Certification Management
- Advanced Workforce Reporting
- Payroll Administration

**CASE MANAGEMENT**
- Client Tracking
- Activity & Program Tracking
- Paperless Intake Processes
- Secure Mobile Access to Client Information
- Advanced Outcome Reporting

**DONOR MANAGEMENT**
- Donor & Volunteer Tracking
- Automated Workflows for Communication
- Donation Tracking & Forecasting
- Comprehensive Donor Reporting Capabilities
- Year-End Receipting

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